

Efficiency and Resources Scrutiny Committee – Proposed indicators 2018/19

	Indicator reference	Indicator Description	Reported
1	FHR 001	DBC number of FTE working days lost due to sickness (excluding schools)	Quarterly
2	FHR 003	Number of reportable employee accidents / ill health	Quarterly
3	FHR 008	Number of complaints upheld by the Local Government Ombudsman/Housing Ombudsman	Quarterly
4	FHR 009	Number of complaints upheld by the Information Commissioner's Office	Quarterly
5	FHR 019	Staff turnover - Voluntary Leavers	Quarterly
6	HBS 002	Amount in £'s of Council Tax arrears collected	Quarterly
7	HBS 003	Amount in £'s of Housing Benefit overpayments recovered	Quarterly
8	HBS 009	% of Council Tax collected in year	Quarterly
9	HBS 010	% of Business Rates collected in-year	Quarterly
10	LGP 008	Contracted spend as a % of total non-salary spend	Quarterly