

# SCRUTINY - COMMUNITIES & LOCAL SERVICES 2020/21 QUARTER 4

Indicator	Title	Reported	What is best	2017 / 2018	2018 / 2019	2019 / 2020	2020/21 - Q1	2020/21 - Q2	2020/21 - Q3	2020/21 - Q4	Qtr 4 compared to Qtr 3	2020/21 compared to 2019/20
CUL 037	Number of shows held at the Hippodrome	Monthly	Higher	171	338	290	No data available				NA	NA
CUL 038	Number of individual attendances at Hippodrome theatre shows	Monthly	Higher	81,512	152,584	131,183					NA	NA
CUL 065	Number of physical visits to the Library	Monthly	Higher	236,334	231,219	214,360	0	14,363	23,342	39,045	NA	↓
CUL 066	Number of book loans	Monthly	Higher	281,173	265,076	250,074	8,005	47,722	81,367	108,030	NA	↓
CUL 067	Number of ICT sessions at the library	Monthly	Higher	44,908	39,799	36,658	0	15	15	15	NA	↓
CUL 071	Number of visits to the Head of Steam	Monthly	Higher	38,182	42,037	42,146	0	3,332	4,216	4,216	NA	↓
CUL 078	Number of shows held at the Hullabaloo	Monthly	Higher	No data available	210	164	No data available				NA	NA
CUL 079	Number of individual attendances at Hullabaloo shows	Monthly	Higher	No data available	10,513	8,969					NA	NA
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per month	Quarterly	Higher	66	115	136	143	145	149	174	NA	↑
ENV 006	Total number of fly-tips reported	Quarterly	Lower	2,562	3,006	2,838	1,003	1,890	2,612	3,411	NA	↓
ENV 006a	Total number of large fly-tips reported	Quarterly	Lower	2,334	2,599	2,420	836	1,557	2,146	2,766	NA	↓
ENV 006b	Total number of small fly-tips reported	Quarterly	Lower	228	407	418	167	333	466	645	NA	↓
ENV 009	% household waste that is collected that is either reused, recycled or composted	Quarterly	Higher	42.9%	37.4%	40.8%	33.4%	36.5%	35.6%	35.1%	↓	↓
ENV 021	% of small fly tips removed within target time	Monthly	Higher	94.0%	86.7%	85.3%	94.2%	98.9%	100.0%	99.5%	↓	↑
ENV 022	% of large fly tips removed within target time	Monthly	Higher	95.5%	86.7%	85.7%	92%	100%	100%	100%	↔	↑
ENV 023	Number of prosecutions for fly-tipping	Quarterly	Higher	No data available	0	0	0	0	0	0	NA	↔
ENV 024	Land Audit Management System - Litter Score	Monthly	Higher	No data available	72%	79%	No data available				NA	NA
REG 803	Trading Standards : % of high risk inspections carried out	Quarterly	Higher	100%	100%	100%	0%	30%	87%	100%	NA	↔
TCP 101	Bus punctuality - % of non-frequent bus services running on time	Annually	Higher	86.4%	85.7%	No data available	Annual indicators no data to report for these quarters			No data available	NA	NA
TCP 200	% of principal roads where maintenance should be considered (A class)	Annually	Lower	1.1%	2.2%	3.0%				2.0%	NA	↑
TCP 202	% of non principal roads where maintenance should be considered (B and C class)	Annually	Lower	5.9%	6.9%	6.0%				6.0%	NA	↔
TCP 203	% of unclassified roads where maintenance should be considered	Annually	Lower	22.3%	15.5%	7.9%				13.0%	NA	↓
TCP 600	Number of people killed or seriously injured in road traffic accidents	Annually	Lower	45	52	49				29	NA	↑

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TCP 601	Number of people slightly injured in road traffic accidents	Annually	Lower	224	206	161				111	NA	↑
TCP 602	Number of children killed or seriously injured in road traffic accidents	Annually	Lower	5	5	7				2	NA	↑
TCP 603	Number of children slightly injured in road traffic accidents	Annually	Lower	24	28	13				14	NA	↓
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Annually	Higher	60%	62%	58%				58%	NA	↔
											Better than =	↑
											Not as good as =	↓