

Liquidlogic EYES - Benefits Summary

EYES SYSTEM BENEFITS (For both Education and Children's Social Care)				
Ref	Area	Summary	Benefit	Benefit Summary
1	Core system	Single Child record / Single Family view across both Education and Social care	Time saved for users in not accessing more than one system. Reduction in sharing data off system reducing data breaches and improving data security	TIME SAVINGS
2	Professional Network	Users in both Education and Social Care will have up to date access to professionals involved with the child	Time saved in sourcing information on who is involved with child across different teams in each service	TIME SAVINGS IMPROVED COMMUNICATION
3	SEN Portal / EHCP recording	Joint assessment recording / EHCP recording can be recorded on system as a collaborative document and instantly shared across Education teams, schools and social care via Online portal.	Time savings for SEN team (caseload of over 800 EHCPs) and Business Support removing manual processes of sending copies of EHCP - with more efficient EHCP recording and data sharing processes between professionals in Education, Health and Social care. An improved EHCP process will support the EHCP process contributing to better outcomes for children with an EHCP. Supporting over 180 social cases that have an open EHCP.	TIME SAVINGS BETTER OUTCOMES FOR CHILDREN IMPROVED COMMUNICATION
4	Transport	Transport team can be alerted to changes made in social care to addresses	Reduced disruption to child's provision of transport to school Time saved for transport officers in sourcing new address for child	TIME SAVINGS REDUCED DISRUPTION FOR CHILD
5	Support Multi agency meetings	Social Care and Education workers working from the same child record will be more informed before attending multi agency meetings.	More efficient process in meetings potentially reducing time of meetings, help any decision making processes and resulting in better outcomes for children.	TIME SAVINGS IMPROVED DECISION MAKING
6	Missing from Education (MIE)	Move all MIE recording into EYES will:- Give ability to track and review children missing within system and those educated at home to meet our statutory obligations.	Helps in better understanding as to why their attendance is low providing a more rounded package of support to raise the child's attendance.	IMPROVED DATA SHARING HELP REDUCE CHILDREN MISSING FROM EDUCATION
7	Home Educated Children	EYES would provide a workflow to record Home Educated children for Early Help/attendance team and Education Staff to track and review these cases.	Covid has presented new challenges with increase in home schooling. Need for having this recording in the system. Having the home education case management will help other areas in education and Social care with background info for child.	BETTER OUTCOMES / PLANNING FOR HOME EDUCATION
8	Virtual School Processes	EYES would give the Virtual school access to relevant social care and education data to help support new statutory requirements – including data such as: Looked after status, Attendance, exclusions, social care professional involvement.	New dimension of data for both education and social care complimenting the new statutory requirements. Will help support the strategic response in delivering the new requirements linked to social care involvement.	SUPPORTS NEW VIRTUAL SCHOOL DfE GUIDANCE / LEADING TO BETTER OUTCOMES FOR CHILDREN
9	Social care Referral process	Less admin time required within Childrens front door. Able to search and find child relating to referral in addition to oversight of any siblings that need to be entered to record household.	Time Saving 700+ referrals x 15 mins per case (data entry) total time saved 175 Hours admin time.	TIME SAVINGS

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10	Assessment and Review processes	EYES can be used by Social care to collate a summary of Background Education data needed for Assessments / reviews/ CP Strategy meetings such as EHCP info, attendance / exclusion data.	Will support over 850 open Social care cases by:- Reusing data within the system, reducing duplication of work during assessment and review processes <ul style="list-style-type: none"> • Improvement in the accuracy and accessibility of data • Quick access to education information direct from EYES. Saving time in not having to contact education staff via email or when unable to contact schools for info during holidays. • Improvement in Assessment / Review timescales in obtaining information timelier. • More officer time available to work with the children and their families. • Opportunity to align assessment and review processes across Education and Social care (eg ensure review dates are aligned – this will mean Parents / Carer / Child is not asked same questions, reducing repetition of assessment and review processes. 	TIME SAVINGS IMPROVE PROCESSES
11	Transport Portal	Parents and carers can apply online for Transport services via self service portal, removing the current off system application process.	Streamline Process that's manages 400 transport applications per year Bulk processing removes need for spreadsheets	TIME SAVINGS
12	Early Years Portal	Portal will replace off system data recording <ul style="list-style-type: none"> - Live EY register - Accurate Head Count data to support funding process - Improved transparency, audit, accuracy and communication 	<ul style="list-style-type: none"> • Other Local authorities who have implemented EY portals from manual processes have reduced the time to process head count data by over 80%. • £6.5M is spent on EY provider funding a year. Having the live register and real time data will help support the authority in understanding the correct numbers of children in settings potentially providing savings processing over 3000 claims from Providers and Childminders. 	ADMIN TIME SAVINGS IMPROVED COMMUNICATION WITH EY PROVIDERS
13	ICT Infrastructure	Same server / platform as Social care system	Benefits Xentrall Shared Services in making infrastructure changes and system upgrades process more efficient	TIME SAVINGS ON UPGRADES / SYSTEM DOWNTIME
14	System Admin	System admin / configuration and management of system and users same process and format as existing social care	System and Process team can manage system more efficiently and share skills and knowledge across team	IMPROVE SYSTEM ADMIN PROCESSES / ENABLE MORE TIME FOR SYSTEM DEVELOPMENT