

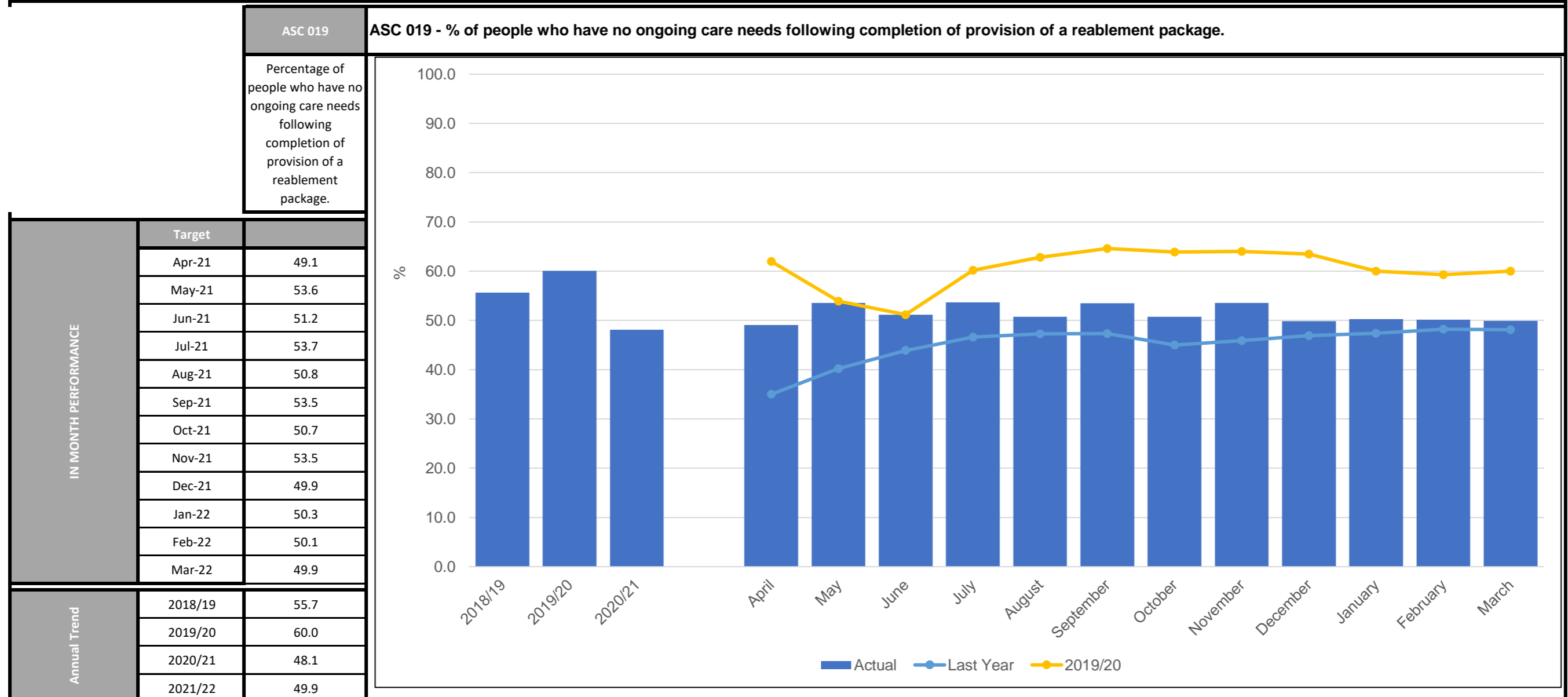


DARLINGTON
Borough Council

Adult Social Care

End of Year Scrutiny Performance Report 2021-22

MANAGING DEMAND	
ASC 019	% of people who have no ongoing care needs following completion of provision of a reablement package.
DEFINITION	<p>ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better)</p> <p>Numerator: Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted'</p> <p>Denominator: The total number of clients completing a reablement package during the period</p>
Performance Analysis	<p>Since April the percentage of clients who have completed a reablement package with an outcome of 'No Service Provided or Identified, Long Term Support Ended or Universal Services /Signposted is 49.9%. In terms of actual numbers out of the 415 clients who have completed a reablement package 207 had no ongoing care needs.</p> <p>The current performance of 49.9% is lower than the same period during 2019/20 (60%). During Quarter 4, the performance was 47%. This is lower than the same period last year of 50% and 2019/20 of 60%.</p> <p>There has been an increase in the level of dependency, with a rise in the number of individuals requiring allocation to a social worker rather than a reablement coordinator. Also due to the continued fall in the availability of service provision from private providers there has also been an increase in the number of clients referred to the service whose needs are not suitable for reablement.</p> <p>To mitigate the pressure and increase capacity within RIACT, the OT's and CAO's in the team are covering triage to free up social workers availability.</p>



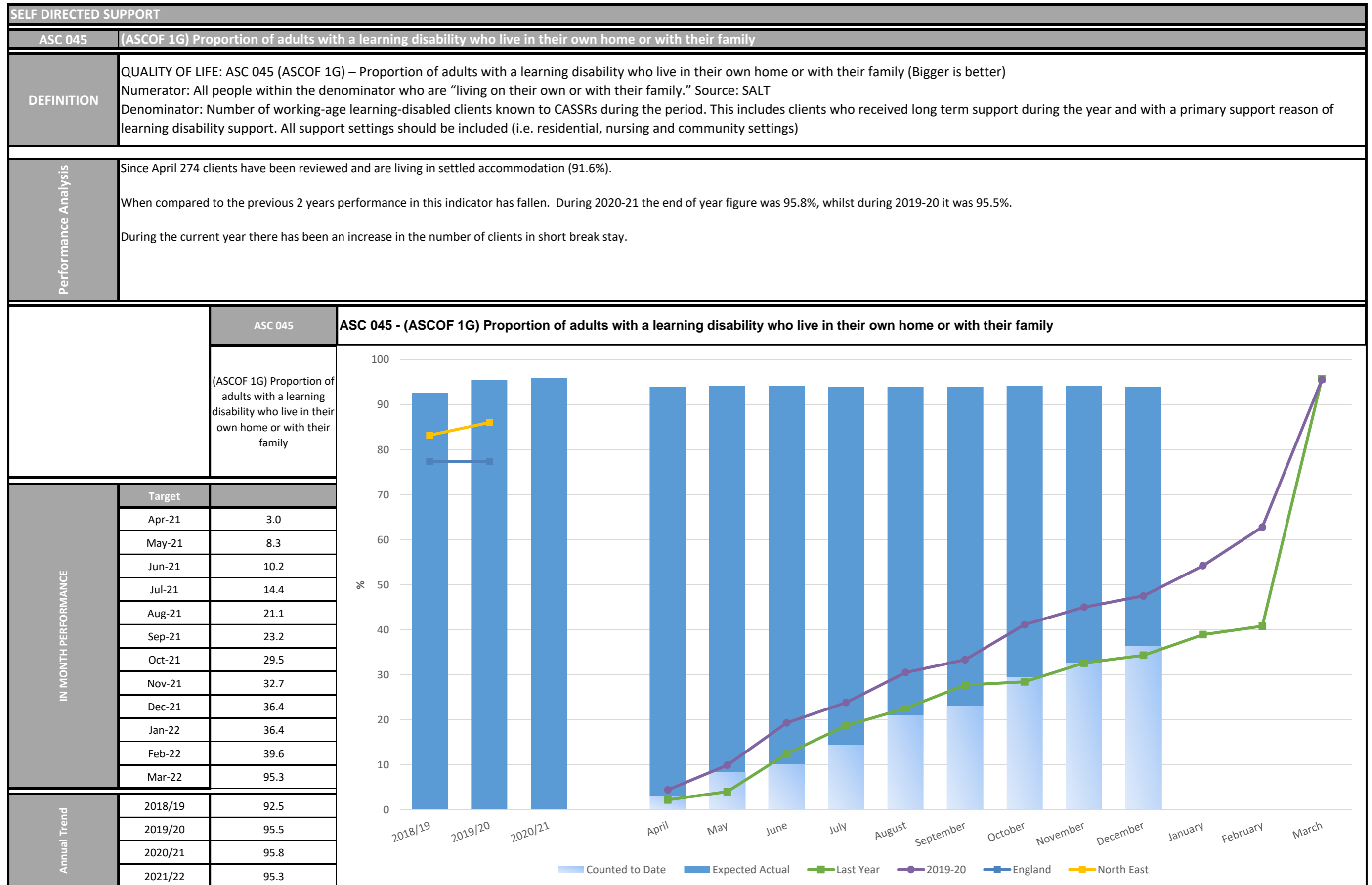
MANAGING DEMAND

ASC 019 - Percentage of people who have no ongoing care needs following completion of provision of a reablement package

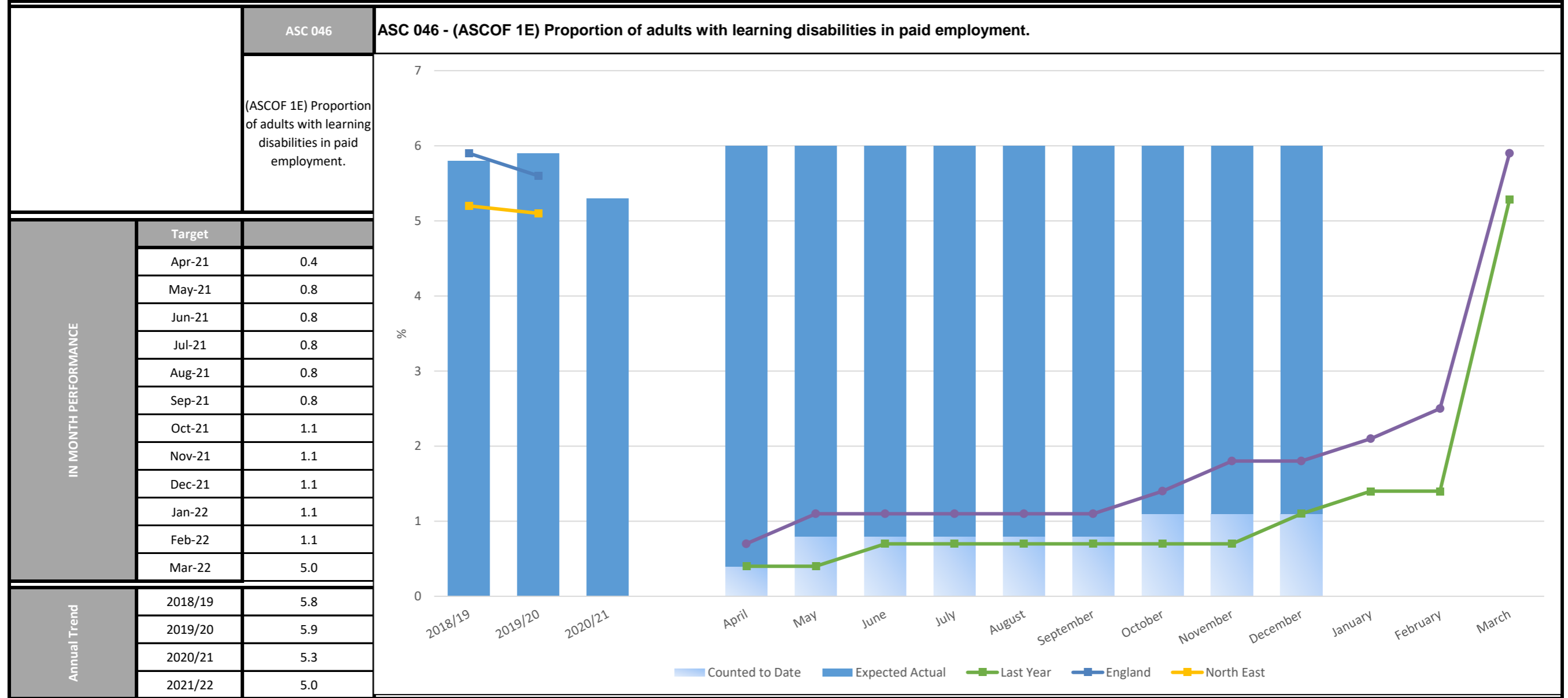
DEFINITION	<p>ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better)</p> <p>Numerator: Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted'</p> <p>Denominator: The total number of clients completing a reablement package during the period</p>
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Monthly breakdown of figures 21-22			
	Total no of clients completing reablement	No of clients with no ongoing care needs	Percentage of clients completing packages and outcomed with no ongoing care needs
April	55	26	47%
May	31	18	58%
June	46	21	46%
July	36	22	61%
August	38	17	45%
September	36	21	58%
October	45	17	38%
November	43	10	23%
December	34	15	44%
January	37	17	46%
February	35	18	51%
March	45	18	40%

Monthly breakdown of figures 20-21			
	Total no of clients completing reablement	No of clients with no ongoing care needs	Percentage of clients completing packages and outcomed with no ongoing care needs
April	57	20	35%
May	33	14	42%
June	36	18	50%
July	40	23	58%
August	37	19	51%
September	28	14	50%
October	47	15	32%
November	43	17	40%
December	33	16	48%
January	58	21	36%
February	42	23	55%
March	61	27	44%



SELF DIRECTED SUPPORT	
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.
DEFINITION	<p>QUALITY OF LIFE: ASC 046 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment. (Bigger is better)</p> <p>Numerator: All people within the denominator, who are in employment. Source: SALT</p> <p>Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)</p>
Performance Analysis	<p>Since April 15 clients have been reviewed and are in employment (5%)</p> <p>When compared to the previous 2 years performance in this indicator has fallen. During 2020-21 the end of year figure was 5.3%, whilst during 2019-20 it was 5.9%.</p> <p>A couple of individuals who were employed during the previous 2 years have retired</p>



SELF DIRECTED SUPPORT		
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	
DEFINITION	QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT	
Performance Analysis	Since April the proportion of clients using social care who receive self-directed support is 96.5%. In terms of actual numbers this equates to 752 individuals receiving self-directed support. When compared to the end of year figure for the past 2 years, performance for this indicator has fallen from 98.7% in 2019/20 and 98.6% in 2020/21 to the current figure of 96.5%	
	ASC 049	ASC 049 - (ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support
	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	
IN MONTH PERFORMANCE	Target	
	Apr-21	98.0
	May-21	97.9
	Jun-21	97.6
	Jul-21	97.9
	Aug-21	97.6
	Sep-21	97.3
	Oct-21	97.7
	Nov-21	97.7
	Dec-21	97.5
	Jan-22	97.4
	Feb-22	97.3
	Mar-22	96.8
Annual Trend	2018/19	97.8
	2019/20	98.7
	2020/21	98.6
	2021/22	96.5

SELF DIRECTED SUPPORT

ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION	<p>QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better)</p> <p>Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT</p> <p>Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT</p>
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18-64

Type of self directed support	
Direct Payments	165
CASSR Managed Personal Budget	164
Part Direct Payments	61
Total	390

Primary Support Reason	
Learning Disability Support	245
Physical Support - Personal Care Support	99
Mental Health Support	26
Physical Support - Access and Mobility Only	13
Social Support - Support for Social isolation / other	6
Social Support - Substance misuse support	0
Sensory Support - support for dual impairment	1
Support with memory and cognition	0
Sensory Support - support for hearing impairment	0
Sensory Support - Support for Visual Impairment	0
Total	390

65+

Type of self directed support	
CASSR Managed Personal Budget	309
Direct Payments	43
Part Direct Payments	10
Total	362

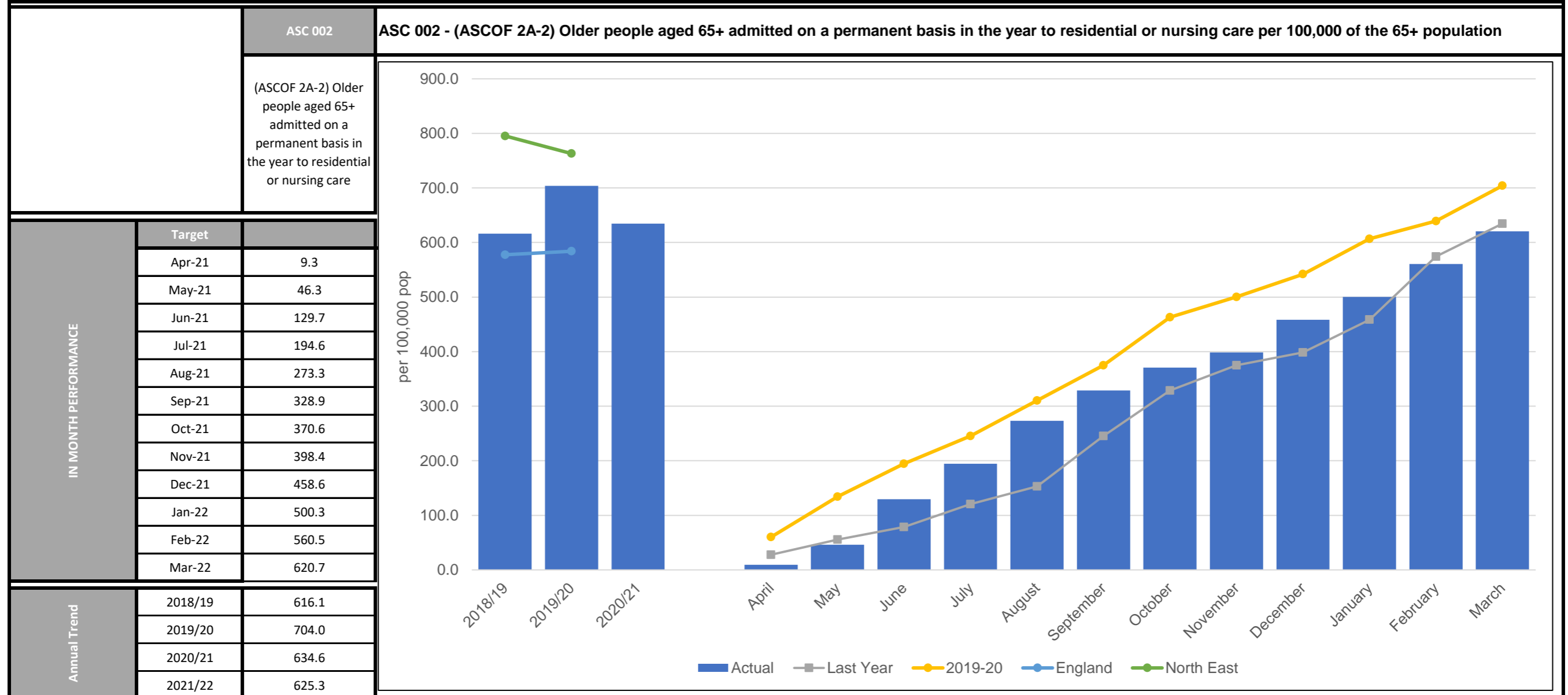
Primary Support Reason	
Physical Support - Personal Care Support	229
Learning Disability Support	38
Physical Support - Access and Mobility Only	28
Support with memory and cognition	31
Mental Health Support	25
Social Support - Support for Social isolation / other	7
Sensory Support - Support for Visual Impairment	2
Sensory Support - support for hearing impairment	2
Sensory Support - support for dual impairment	0
Social Support - Support misuse support	0
Total	362

ASCOF 1c(1a) - 2020-21 Regional breakdown for proportion of people who use services who receive Self Directed Support (bigger is better)

2020/21	
South Tyneside	100.0
Middlesbrough	100.0
Redcar and Cleveland	100.0
Sunderland	99.5
Stockton-on-Tees	99.2
North Tyneside	98.7
Darlington	98.6
Gateshead	98.3
Newcastle upon Tyne	96.3
Durham	95.9
Hartlepool	94.1
Northumberland	93.9

SELF DIRECTED SUPPORT																																																																																																		
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support																																																																																																	
DEFINITION	QUALITY OF LIFE: ASC 050 (ASCOF 1C (1b)) – Proportion of carers using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Carers (caring for someone aged 18 or over) receiving carer-specific services in the year to 31st March: SALT																																																																																																	
Performance Analysis	Since April the proportion of carers using social care who receive self-directed support is 100%. In terms of actual numbers this equates to 94 carers receiving self-directed support. All carers who are in receipt of a commissioned service are now recorded as having a personal budget, therefore this indicator should always be recorded as 100% of carers being in receipt of self-directed support. The actual number of carers has fallen when compared to the previous 2 years. Last year the number of carers receiving self directed support was 107 whilst during 2019-20 it was 101.																																																																																																	
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	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support	<table border="1"> <caption>Chart Data: Proportion of carers using social care who receive self-directed support (%)</caption> <thead> <tr> <th>Year/Period</th> <th>Actual (%)</th> <th>Last Year (%)</th> <th>2019-20 (%)</th> <th>England (%)</th> <th>North East (%)</th> </tr> </thead> <tbody> <tr> <td>2018/19</td> <td>100.0</td> <td>-</td> <td>-</td> <td>83.0</td> <td>95.0</td> </tr> <tr> <td>2019/20</td> <td>100.0</td> <td>-</td> <td>87.0</td> <td>87.0</td> <td>92.0</td> </tr> <tr> <td>2020/21</td> <td>100.0</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>April</td> <td>100.0</td> <td>100.0</td> <td>87.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>May</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>June</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>July</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>August</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>September</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>October</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>November</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>December</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>January</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>February</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> <tr> <td>March</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>-</td> <td>-</td> </tr> </tbody> </table>	Year/Period	Actual (%)	Last Year (%)	2019-20 (%)	England (%)	North East (%)	2018/19	100.0	-	-	83.0	95.0	2019/20	100.0	-	87.0	87.0	92.0	2020/21	100.0	-	-	-	-	April	100.0	100.0	87.0	-	-	May	100.0	100.0	100.0	-	-	June	100.0	100.0	100.0	-	-	July	100.0	100.0	100.0	-	-	August	100.0	100.0	100.0	-	-	September	100.0	100.0	100.0	-	-	October	100.0	100.0	100.0	-	-	November	100.0	100.0	100.0	-	-	December	100.0	100.0	100.0	-	-	January	100.0	100.0	100.0	-	-	February	100.0	100.0	100.0	-	-	March	100.0	100.0	100.0	-	-
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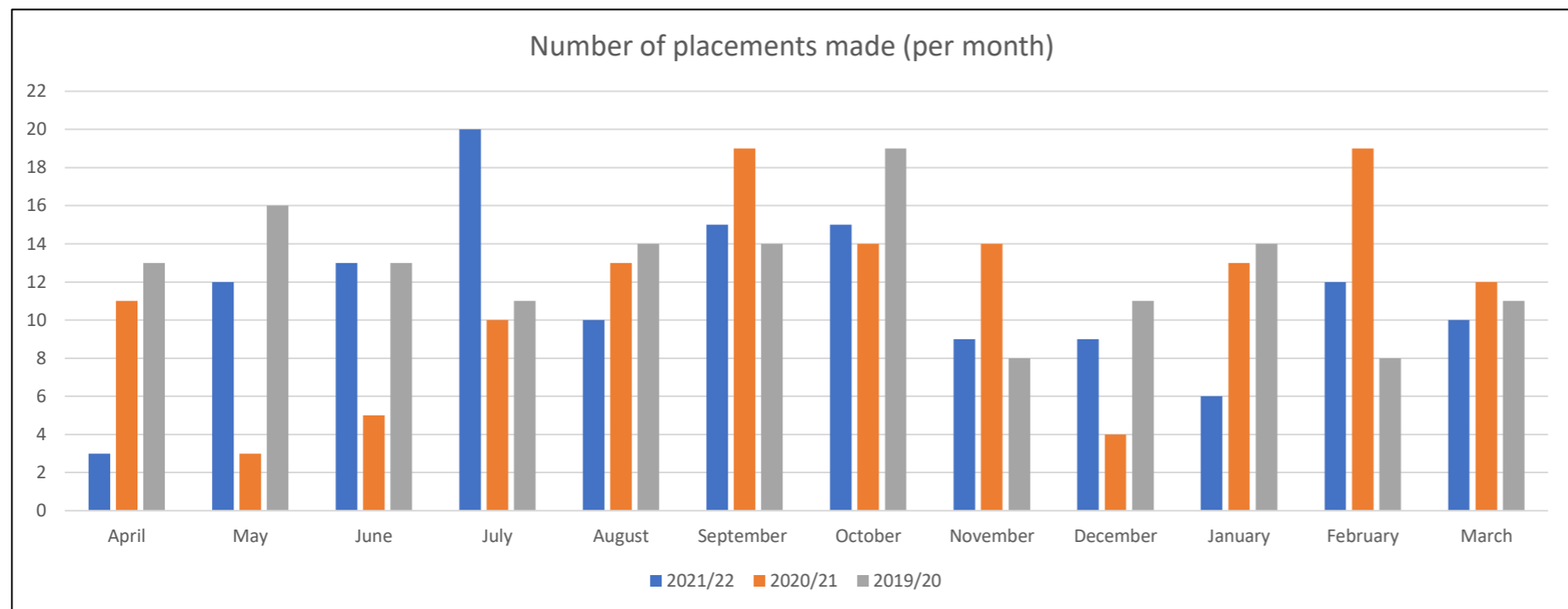
SELF DIRECTED SUPPORT	
ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population
DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
Performance Analysis	<p>Since April the number of 65+ who have been permanently placed into residential care is 134 (620.7 per 100,000 population). When compared to the same period last year the number of permanent admissions during the same period was 137 and 152 in 2019/20.</p> <p>Out of the 134 clients placed into permanent care since April 106 of these came straight from short break stays which equates to 79%, this is compared to 68% in the same period during 2020/21 and 83% during 2019/20.</p>



SELF DIRECTED SUPPORT	
ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)	
DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>

Breakdown of placements made per month for the past 3 years

	April	May	June	July	August	September	October	November	December	January	February	March	Total
2021/22	3	12	13	20	10	15	15	9	9	6	12	10	134
2020/21	11	3	5	10	13	19	14	14	4	13	19	12	137
2019/20	13	16	13	11	14	14	19	8	11	14	8	11	152



ASCOF 2a(2) - 2020-21 Regional breakdown for permanent admissions 65+ (smaller is better)

2020/21	
North Tyneside	424.4
Hartlepool	582.4
Northumberland	609.6
Stockton-on-Tees	619.8
Darlington	637.1
Durham	658.7
Redcar and Cleveland	699.9
South Tyneside	701.0
Newcastle upon Tyne	713.4
Middlesbrough	844.3
Gateshead	1,060.1
Sunderland	1,170.1

SELF DIRECTED SUPPORT
ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
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Age Breakdown

	65-70	71-75	76-80	81-85	86-90	91-95	96-99	100+
2021/22	9	14	14	36	31	21	8	1
2020/21	8	6	11	16	25	17	5	1
2019/20	9	5	14	25	31	15	8	1

Service Type

Service Type (2021/22)	
Permanent Residential Care	120
Permanent Nursing Care	14

Breakdown of Service Element for each placement

Service Element (2021/22)	
OP Residential	76
EMI Residential	38
EMI MH Residential	6
OP Nursing	9
EMI MH Nursing	3
EMI Nursing	2

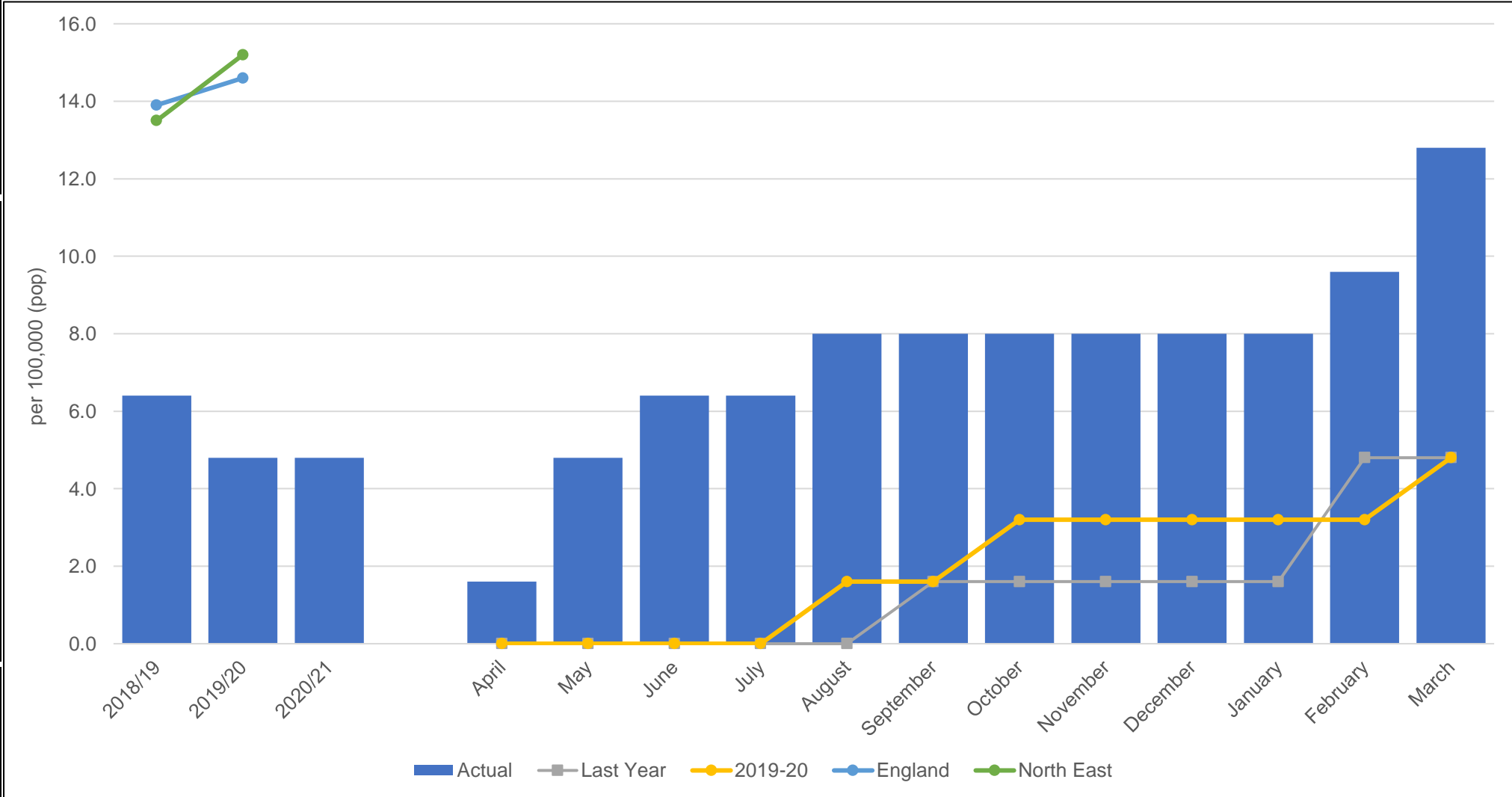
Breakdown of Long Term Support Reasons

Long Term Support Reason (2021/22)	
Physical Support - Personal Care Support	79
Support with Memory and Cognition	27
Mental Health Support	16
Physical Support - Access and Mobility Only	6
Learning Disability Support	3
Sensory Support - Support for Visual Impairment	2
Social Support - Support for Social Isolation / Other	1

Length of time in SBS prior to moving into permanent care

	SBS (weeks)		
	2021/22	2020/21	2019/20
0-6 weeks	23	23	49
6-12 weeks	30	28	34
12-18 weeks	22	11	14
18-24 weeks	12	9	8
24-30 weeks	9	6	4
30+ weeks	16	14	4

SELF DIRECTED SUPPORT		
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population	
DEFINITION	<p>REDUCE THE NEED: ASC 003 (ASCOF 2A-1) – Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of population (aged 18-64) in area (ONS mid-year population estimates).</p>	
Performance Analysis	<p>Since April there have been 11 individuals who have been placed permanently into residential care. This is an increase in numbers compared to the same period last year where the total was 3 and also in 2019-20 when it was 2.</p> <p>A robust assurance by Team Managers and Validation continues to ensure that clients only enter permanent care when necessary.</p>	
		ASC 003 - (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population
		(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population
IN MONTH PERFORMANCE	Target	
	Apr-21	1.6
	May-21	4.8
	Jun-21	6.4
	Jul-21	6.4
	Aug-21	8.0
	Sep-21	8.0
	Oct-21	8.0
	Nov-21	8.0
	Dec-21	8.0
	Jan-22	8.0
	Feb-22	9.6
Mar-22	12.8	
Annual Trend	2018/19	6.4
	2019/20	4.8
	2020/21	4.8
	2021/22	17.6



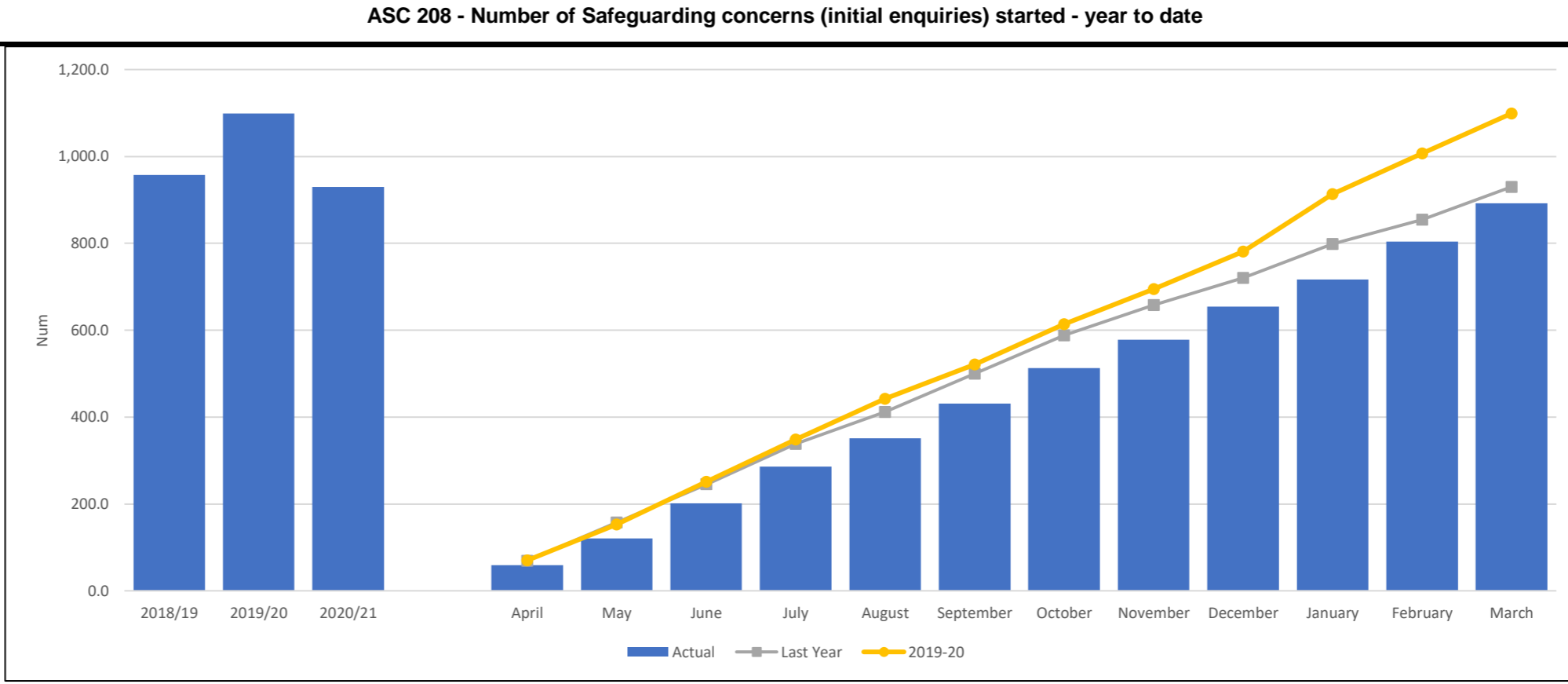
SAFEGUARDING

ASC 208 Number of Safeguarding concerns (initial enquiries) started - year to date

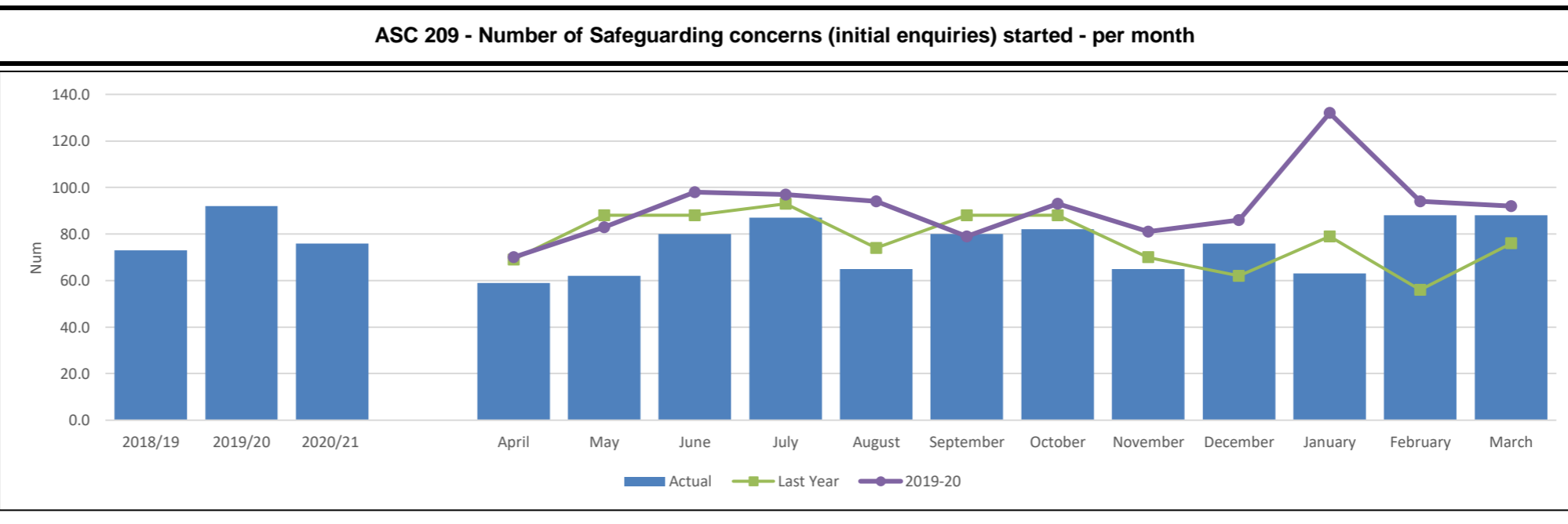
ASC 209 Number of Safeguarding concerns (initial enquiries) started - per month

Performance Analysis
 There have been 890 safeguarding initial enquiries started since April. This continues to be less than the same time during the past 2 years.
 During 2020/21 there was an average of 77 initial enquiries started each month, the average of initial enquiries started since April is 75 which is lower than last year's average.

	ASC 208	ASC 209
	Number of Safeguarding concerns (initial enquiries) started - year to date	Number of Safeguarding concerns (initial enquiries) started - per month



IN MONTH PERFORMANCE	Target		
	Apr-21	59.0	59.0
	May-21	121.0	62.0
	Jun-21	201.0	80.0
	Jul-21	286.0	87.0
	Aug-21	351.0	65.0
	Sep-21	431.0	80.0
	Oct-21	513.0	82.0
	Nov-21	578.0	65.0
	Dec-21	654.0	76.0
	Jan-22	717.0	63.0
	Feb-22	804.0	88.0
	Mar-22	892.0	88.0



Annual Trend	2018/19	957.0	73.0
	2019/20	1099.0	92.0
	2020/21	930.0	76.0
	2021/22	890.0	88.0

SAFEGUARDING																																																						
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month																																																					
DEFINITION	ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month																																																					
Performance Analysis	<p>244 of the 890 safeguarding initial enquires started during 2021/22 have progressed to strategy. That is a 27.4% conversion rate.</p> <p>The conversion rate for the same period during 2020/21 was 30.5% and during 2019/20 it was 28.6%.</p>																																																					
	ASC11	ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month																																																				
	Number of strategy meetings undertaken i.e.concerns progressed to strategy per month	<table border="1"> <caption>Chart Data: Number of strategy meetings undertaken per month</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Last Year</th> <th>2019-20</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>20.0</td><td>26.0</td><td>15.0</td></tr> <tr><td>May-21</td><td>15.0</td><td>34.0</td><td>16.0</td></tr> <tr><td>Jun-21</td><td>14.0</td><td>28.0</td><td>23.0</td></tr> <tr><td>Jul-21</td><td>25.0</td><td>39.0</td><td>23.0</td></tr> <tr><td>Aug-21</td><td>15.0</td><td>18.0</td><td>23.0</td></tr> <tr><td>Sep-21</td><td>22.0</td><td>28.0</td><td>17.0</td></tr> <tr><td>Oct-21</td><td>19.0</td><td>25.0</td><td>35.0</td></tr> <tr><td>Nov-21</td><td>24.0</td><td>12.0</td><td>37.0</td></tr> <tr><td>Dec-21</td><td>28.0</td><td>17.0</td><td>35.0</td></tr> <tr><td>Jan-22</td><td>16.0</td><td>19.0</td><td>48.0</td></tr> <tr><td>Feb-22</td><td>19.0</td><td>20.0</td><td>20.0</td></tr> <tr><td>Mar-22</td><td>14.0</td><td>18.0</td><td>22.0</td></tr> </tbody> </table>	Month	Actual	Last Year	2019-20	Apr-21	20.0	26.0	15.0	May-21	15.0	34.0	16.0	Jun-21	14.0	28.0	23.0	Jul-21	25.0	39.0	23.0	Aug-21	15.0	18.0	23.0	Sep-21	22.0	28.0	17.0	Oct-21	19.0	25.0	35.0	Nov-21	24.0	12.0	37.0	Dec-21	28.0	17.0	35.0	Jan-22	16.0	19.0	48.0	Feb-22	19.0	20.0	20.0	Mar-22	14.0	18.0	22.0
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Annual Trend	2018/19	18.0																																																				
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	2021/22 (YTD)	22.0																																																				