

Economy and Resources Scrutiny Committee 2023 - 2024 QUARTER 2										APPENDIX 1		
										2023/2024		
Indicator	Title	Return Format	Reported	What is best	2020/2021	2021/2022	2022/2023	2023/2024 - Qtr 1	2023/2024 - Qtr 2	Qtr 2 compared to Qtr 1	2022/2023 - Qtr 2	Qtr 2 - 2023/2024 compared to 2022/2023
CUL 080a	Town centre footfall weekly average	Number	Monthly	Higher	139,536	274,444	251,691	298,884	280,682	↓	297,496	↓
ECI 104	% of major planning applications decided within 13 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	80.0%	100.0%	85.0%	100.0%	85.7%	↓	77.8%	↑
ECI 105	% of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	76.4%	88.5%	92.7%	93.9%	94.9%	↑	95.9%	↓
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	86.7%	87.3%	90.3%	90.7%	92.3%	↑	88.4%	↑
ECI 321	Monthly unemployed claimant count	Percentage	Monthly	Lower	7.22%	4.57%	4.33%	4.21%	4.25%	↓	4.3%	↑
ECI 327	Economically active rate	Percentage	Quarterly	Higher	77.8%	81.1%	80.3%	82.7%	No data available	NA	79.0%	NA
ECI 329	Average annual income - Darlington residents	£	Annually	Higher	£24,146	£24,784	£26,184	Annual indicators no data to report for these quarters		NA	Annual indicators no data to report for these quarters	NA
ECI 330	Average annual income - Darlington employees	£	Annually	Higher	£23,299	£24,689	£25,552			NA		NA
ECI 401	New homes delivered against annual target	Number	Quarterly	Higher	545	511	495	83	90	NA	341	↓
FHR 001	Number of FTE working days lost due to sickness (excluding schools)	Average Days	Monthly	Lower	6.7	8.2	9.7	1.9	4.3	↓	4.9	↑
FHR 003	Number of reportable employee accidents / ill health	Number	Quarterly	Lower	5	12	15	3	7	NA	4	↓
FHR 008	Number of complaints upheld by the Local Government Ombudsman/Housing Ombudsman	Number	Quarterly	Lower	5	7	6	1	5	NA	3	↓
FHR 009	Number of complaints upheld by the Information Commissioners Office	Number	Quarterly	Lower	1	2	6	5	6	NA	1	↓
FHR 019	Staff turnover - Voluntary Leavers	Percentage	Quarterly	Lower	6.6%	10.5%	10.0%	2.1%	4.2%	NA	5.1%	↑
HBS 002	Amount in £s of Council Tax arrears collected	£	Monthly	Higher	£1,234,774	£1,546,390	£1,971,156	£359,484	£991,422	NA	£1,017,446	↓
HBS 003	Amount in £s of Housing Benefit overpayments recovered	£	Quarterly	Higher	£646,397	£568,423	£635,633	£120,048	£327,697	NA	£259,293	↑
HBS 009	% of Council Tax collected in year	Percentage	Monthly	Higher	95.8%	94.9%	96.1%	27.1%	52.9%	NA	53.0%	↓

Economy and Resources										Scrutiny Committee			2023 - 2024 QUARTER 2			APPENDIX 1		
										2023/2024								
Indicator	Title	Return Format	Reported	What is best	2020/2021	2021/2022	2022/2023	2023/2024 - Qtr 1	2023/2024 - Qtr 2	Qtr 2 compared to Qtr 1	2022/2023 - Qtr 2	Qtr 2 - 2023/2024 compared to 2022/2023						
HBS 010	% of Business Rates collected in-year	Percentage	Monthly	Higher	97.1%	98.1%	99.8%	33.2%	58.9%	NA	62.5%	↓						
LGP 008	Contracted spend as a % of total non-salary spend	Percentage	Quarterly	Higher	86.6%	85.6%	83.9%	84.6%	84.2%	↓	83.7%	↑						
REG 301	Environmental Health : % of food premises which are inspected within the financial year in which they are due	Percentage	Annually	Higher	18.1%	43.5%	65.7%	Annual indicators no data to report for these quarters		NA	Annual indicators no data to report for these quarters	NA						
REG 308	Environmental Health: % of premises broadly compliant for food hygiene	Percentage	Annually	Higher	97.7%	98.5%	99.0%			NA		NA						
REG 312a	% of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Percentage	Quarterly	Higher	97.7%	95.6%	96.8%	97.5%	98.4%	↑	97.6%	↑						
									Better than =	NA		8						
									Not as good as =	NA		9						
									The same as =	NA		0						
									No comparative data	NA		5						
									Total	0		22						