

Economy and Resources Scrutiny Committee 2025 - 2026 QUARTER 4												APPENDIX 1				
												Year End data direction of travel			Current Qtr 4 comparison with previous Qtr 4	
Indicator	Title	Return Format	Reported	What is best	2022/2023	2023/2024	2024/2025	2025/2026 - Qtr 1	2025/2026 - Qtr 2	2025/2026 - Qtr 3	2025/2026 - Qtr 4	Qtr 4 - 2023/2024 compared to 2022/2023	Qtr 4 - 2024/2025 compared to 2023/2024	Qtr 4 - 2025/2026 compared to 2024/2025	Qtr 4 - 2025/2026 compared to 2022/2023	Qtr 4 - 2025/2026 compared to 2023/2024
CUL 080a	Town centre footfall weekly average	Number	Monthly	Higher	251,691	237,731	271,764	271,009	267,993	256,968	241,992	↓	↑	↓	↓	↑
ECI 104	% of major planning applications decided within 13 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	85.0%	84.6%	86.4%	100.0%	100.0%	100.0%	100.0%	↓	↑	↑	↑	↑
ECI 105	% of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	92.4%	96.1%	93.5%	90.2%	91.1%	95.5%	93.1%	↑	↓	↓	↑	↓
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	91.8%	94.2%	94.9%	94.4%	93.8%	94.6%	94.0%	↑	↑	↓	↑	↓
ECI 321	Monthly unemployed claimant count	Percentage	Monthly	Lower	4.33%	4.24%	4.03%	3.81%	3.71%	3.50%	3.81%	↑	↑	↑	↑	↑
ECI 327	Economically active rate	Percentage	Quarterly	Higher	80.3%	84.6%	80.3%	79.9%	79.7%	78.7%	No data available	↑	↓	NA	NA	NA
ECI 329	Average annual income - Darlington residents	£	Annually	Higher	£25,811	£27,338	£27,559	Annual indicators no data to report for these quarters			£30,100	↑	↑	↑	↑	↑
ECI 330	Average annual income - Darlington employees	£	Annually	Higher	£25,155	£26,241	£27,926				£29,692	↑	↑	↑	↑	↑
ECI 401	New homes delivered against annual target	Number	Quarterly	Higher	516	359	419	129	229	339	478	↓	↑	↑	↓	↑
FHR 001	Number of FTE working days lost due to sickness (excluding schools)	Average Days	Monthly	Lower	9.6	9.3	10.3	2.2	4.4	7.2	10.0	↑	↓	↑	↓	↓
FHR 003	Number of reportable employee accidents / ill health	Number	Quarterly	Lower	15	11	14	5	13	17	21	↑	↓	↓	↓	↓
FHR 008	Number of complaints upheld by the Local Government Ombudsman/Housing Ombudsman	Number	Quarterly	Lower	6	10	8	1	2	5	7	↓	↑	↑	↓	↑
FHR 009	Number of complaints upheld by the Information Commissioners Office	Number	Quarterly	Lower	6	9	3	1	2	5	6	↓	↑	↓	↔	↑
FHR 019	Staff turnover - Voluntary Leavers	Percentage	Quarterly	Lower	10.00%	8.34%	8.73%	2.58%	4.10%	5.75%	8.37%	↑	↓	↑	↑	↓
HBS 002	Amount in £s of Council Tax arrears collected	£	Monthly	Higher	£1,971,156	£1,880,721	£1,848,869	£237,521	£831,493	£1,345,126	£1,651,510	↓	↓	↓	↓	↓
HBS 003	Amount in £s of Housing Benefit overpayments recovered	£	Quarterly	Higher	£635,633	£543,542	£453,719	£124,130	£261,465	£432,857	£603,859	↓	↓	↑	↓	↑
HBS 009	% of Council Tax collected in year	Percentage	Monthly	Higher	96.09%	96.39%	96.32%	27.29%	52.91%	78.89%	96.53%	↑	↓	↑	↑	↑
HBS 010	% of Business Rates collected in-year	Percentage	Monthly	Higher	99.79%	99.97%	99.82%	32.57%	57.64%	81.91%	98.44%	↑	↓	↓	↓	↓
LGP 008	Contracted spend as a % of total non-salary spend	Percentage	Quarterly	Higher	83.9%	86.0%	No data available	82.0%	79.6%	84.8%	85.9%	↑	NA	NA	↑	↓
REG 301	Environmental Health : % of food premises which are inspected within the financial year in which they are due	Percentage	Annually	Higher	65.7%	96.6%	100.0%	Annual indicators no data to report for these quarters			91.1%	↑	↑	↓	↑	↓
REG 308	Environmental Health: % of premises broadly compliant for food hygiene	Percentage	Annually	Higher	99.0%	99.2%	97.8%				98.3%	↑	↓	↑	↓	↓

Economy and Resources Scrutiny Committee 2025 - 2026 QUARTER 4												APPENDIX 1				
												Year End data direction of travel			Current Qtr 4 comparison with previous Qtr 4	
Indicator	Title	Return Format	Reported	What is best	2022/2023	2023/2024	2024/2025	2025/2026 - Qtr 1	2025/2026 - Qtr 2	2025/2026 - Qtr 3	2025/2026 - Qtr 4	Qtr 4 - 2023/2024 compared to 2022/2023	Qtr 4 - 2024/2025 compared to 2023/2024	Qtr 4 - 2025/2026 compared to 2024/2025	Qtr 4 - 2025/2026 compared to 2022/2023	Qtr 4 - 2025/2026 compared to 2023/2024
REG 312a	% of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Percentage	Quarterly	Higher	96.83%	97.75%	97.84%	98.60%	97.24%	97.50%	97.28%	↑	↑	↓	↑	↓
									Better than =	↑		15	11	11	11	10
									Not as good as =	↓		7	10	9	9	11
									The same as =	↔		0	0	0	1	0
									No comparative data	NA		0	1	2	1	1
									Total			22	22	22	22	22