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**PERFORMANCE INDICATORS Q1 2018/19**

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**Purpose of the Report**

1. To provide Members with an update on performance against key performance indicators.

**Summary**

2. This report provides Quarter 1 (April – June) 2018/19 performance information in line with an indicator set agreed by Monitoring and Coordination Group on 2 July 2018, and subsequently by Scrutiny Committee Chairs.
3. It is suggested monitoring focuses on issues and exceptions, and relevant assistant directors will be in attendance at the meeting to respond to queries raised by the committee regarding the performance information contained within this report.
4. Where indicators are reported annually, quarterly updates will not be available.

Where are we performing well?

5. 94.2% of contacts were completed within 24 working hours and 0.5% within 72 hours. The amount of contacts have increase by 290 when compared to Quarter 1 2017/18 which equates to an increase by 19.5% of contacts.
6. 94.1% of children in Quarter 1 had a Review Health Assessment completed.
7. 98% of Initial Child Protection Conferences (ICPC) were held within 15 working days from the Strategy meeting being held/Section 47 being initiated.
8. 100% Child Protection reviews have been completed within the required timescales.
9. 100% those children involved with Child Protection and Looked After have an allocated Social Worker.
10. 100% of Looked After reviews were completed within timescales in Quarter 1,
11. 93.2% of statutory visits of Looked After Children were completed in timescale within Quarter 1, which is above target of 90%.
12. 9.6% of Looked After Children had 3 or more placement moved within the last 12 months, an improvement of 6.2% when compared to the end of Quarter 1 2017/18 which was 15.8%. This is in line with benchmark data for statistical neighbours (9.5%) and national average (10%).

13. 100% of Return Home Interviews (RHI) were completed in Quarter 1 with 92.5% completed within 72 hours of the child being returned home after the missing episode.
14. 27.5% of Care Leavers were not in employment, education or training (NEET) at the end of Quarter 1. This is better than the target of 33% and is a reduction of 4.7% when compared with 2017/18 year end figure.

#### Where do we need to improve?

15. The Quarter 1 percentage for assessments completed within 45 working days was 83.5%, which is below the target of 90% but above England average (83%).
16. 48.7% dental health checks have been completed at the end of Quarter 1. Progress against this indicator continues to undergo close scrutiny with a tracker in place to ensure robust oversight.
17. The percentage of Looked After Children who have been in their current placement for 2 or more years at the end of Quarter 1 has improved when compared to Quarter 1 2017/18 which was 50.8% and is now 63.1%. However this has still not reached our target of 65%.

#### **Recommendation**

18. It is recommended:
  - a) That performance information provided in this report is reviewed and noted, and relevant queries raised with the appropriate Assistant Director.

**Suzanne Joyner**  
**Director of Children and Adult Services**

#### **Background papers**

No background papers were used in the preparation of this report.

Sharon Raine Head of Performance and Transformation : Extension 6091

S17 Crime and Disorder	This report supports the Council's Crime and Disorder responsibilities
Health and Well Being	This report supports performance improvement relating to improving the health and wellbeing of residents
Sustainability	This report supports the Council's sustainability responsibilities
Diversity	This report supports the promotion of diversity
Wards Affected	This report supports performance improvement across all Wards
Groups Affected	This report supports performance improvement which benefits all groups
Budget and Policy Framework	This report does not represent a change to the budget and policy framework
Key Decision	This is not a key decision
Urgent Decision	This is not an urgent decision
One Darlington: Perfectly Placed	This report contributes to the Sustainable Community Strategy (SCS) by involving Members in the scrutiny of performance relating to the delivery of key outcomes
Efficiency	Scrutiny of performance is integral to optimising outcomes.