



Adults & Housing

Performance Data

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14/02/2019

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01/02/2019

2018

2019

16	Total	16	16
3	= Better than same period last year ( ↑ ) =	3	1
	Better from when last reported ( ↑ ) =		
0	= The same as same period last year ( ↔ ) =	0	0
	The same from when last reported ( ↔ ) =		
11	= Not as good as same period last year ( ↓ ) =	6	1
	Not as good from when last reported ( ↓ ) =		
2	Not comparable ( blank )	7	14

16	Total
2	Better than target
1	Achieving target
2	Missing target
11	No Target

Indicator Num	Indicator Description	Reported	What is best	Measure of unit	Latest England Av	Latest North East Av	Latest other benchmark Av	2014/15	2015/16	2016/17	2017/18	Latest data same period previous year	Latest data performance from same period last year	June	Sept	Dec	Dec - Num	Dec - Den	Trend from when last reported	Performance against target	Dec Target	Qtr 3 - Dec compare to target	Year End Target	Comments
ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population	Monthly	Smaller	Per 100,000 pop	611	838	639	788	843	796	695	561	↑	168	343	517	110	21,284					700	Qtr 3 .
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population	Monthly	Smaller	Per 100,000 pop	13	17	17	8.0	27	16	4.8	3.2	↓	1.6	3.2	4.8	3	62,587					10	Qtr 3 .
ASC 019	Percentage of people who have no ongoing care needs following completion of provision of a reablement package.	Monthly	Bigger	%	-	-	-	73	67	67	64	66	↓	57	60	64	317	493	↓				70	Qtr 3 .
ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family	Monthly	Bigger	%	76	81	76	80	85	86	94	66	↓	18	39	53	151	284					90	Qtr 3 .
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.	Monthly	Bigger	%	5.7	5.3	6.4	5.2	5.8	4.3	5.0	4.7	↓	1.4	1.8	3.5	10	284					6	Qtr 3 .
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	Monthly	Bigger	%	89	97	92	90	92	98	98	98	↓	98	98	98	768	785	↓		98.00	↔	98	Qtr 3 .
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support	Monthly	Bigger	%	83	88	85	87	97	96	96			72	62	87	69	79	↑		98.00	↓	98	Qtr 3 .
ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date	Monthly	Smaller	Num	-	-	-	-	1,004	831	1,008	808	↑	233	492	712	712					-	-	Qtr 3 .
ASC 209	Number of Safeguarding concerns (initial enquiries) started - per month	Monthly	Smaller	Num	-	-	-	-	95	98	97	65	↓	67	56	78	78		↑			-	-	Qtr 3 .
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month	Monthly	Smaller	Num	-	-	-	-	14	12	7.0	10.0	↓	8.0	13	14	14		↓			-	-	Qtr 3 .
HBS 013	Rent arrears of current tenants in the financial year as a percentage of rent debit (GNPI 34)	Quarterly	Smaller	%	2.7	2.6	2.6	2.0	2.1	2.4	2.5	2.6	↓	2.5	2.7	3.1	821,333	26,195,156	↓	↓	2.40	↓	2	Qtr 3 Current arrears as a % of debit has increased again to 3.14%. This comes as the full effects of UC have started to hit customers as well as the annual decline around the Xmas period. Staffing has been an issue within the team which combined with delays from the County Courts for hearing dates has meant we have not achieved target for this quarter. The team continues to take a proactive stance with pre-tenancy work being completed as well as recovery action during the tenancy. A piece of work is to commence looking at any rent account over a certain balance to ensure action is up to date.
HBS 016	Rent collected as a proportion of rents owed on HRA dwellings *including arrears b/fwd	Quarterly	Bigger	%	97	-	98	98	98	98	98	98	↓	98	98	97	25,486,108	26,195,156	↓				98	Qtr 3 Collection rate has dropped based on Qtr 2 and currently stands at 97.29%. This again is due to the full effects of Universal Credit hitting customers where the assessment period and payment delays are affecting their ability to make payments. The team continues with proactively working with customers that are affected by Universal Credit both before and during their tenancy.
HBS 025	Number of days spent in "Bed and Breakfast"	Monthly	Smaller	Num	-	-	-	-	1,652	1,715	2,138	1,328	↓	980	1,947	2,382	2,382					-	-	Qtr 3 The trend showing an increase in the number of nights spent in B and B continues compared to last year. This is due to the demands on the service following the implementation of the Homeless Reduction Act.

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HBS 0271	Number of positive outcomes where homelessness has been prevented	Monthly	Bigger	Num	-	-	-	-	-	-	-			215	419	592	592				-		-	Qtr 3 Outcomes have remained consistent with the last quarters figures. The new statutory duties have meant that the number of positive outcomes are now greater than before the implementation of the Homeless Reduction Act.
HBS 034	Average number of days to re-let dwellings	Monthly	Smaller	Num/Rate	-	-	-	33	24	19	19	18	↓	22	25	23	1,288	57	↓	↑	25.00	↑	25	Qtr 3 Officer continue to work hard. Performance remains good with an average void period remaining inside the 25 day turnaround.
HBS 072	% of dwellings not with a gas service within 12 months of last service date	Monthly	Smaller	%	-	-	-	0.3	0.5	0.4	0.4	0.2	↑	0.7	1.7	0.2	11	4,978	↑		2.00	↑	2	Qtr 3 .