



Adult's Social Care Quarter 3 Performance Report

Quarter 3 2018/19

Adults and Housing Scrutiny

MANAGING DEMAND

ASC 019 - Percentage of people who have no ongoing care needs following completion of provision of a reablement package

DEFINITION
REDUCE THE NEED: ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better)
Numerator: Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted'
Denominator: The total number of clients completing a reablement package during the period

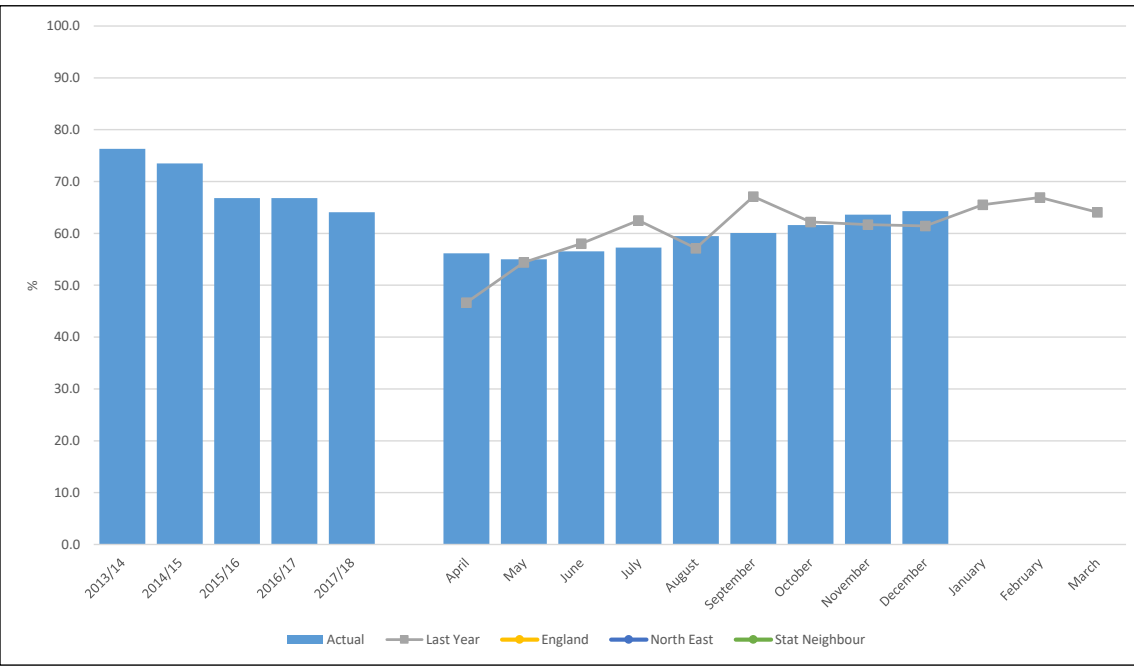
Performance Analysis
 Since April the percentage of clients who have completed a reablement package with an outcome of 'No Service Provided or Identified, Long Term Support Ended or Universal Services/Signposted' is 64%. In terms of actual numbers out of the 493 clients who have completed a reablement package 318 had no ongoing care needs.
 During Quarter 3 out of 200 reablement packages completed, 96 of these resulted in no ongoing care needs (48%).

ASC 019
 Percentage of people who have no ongoing care needs following completion of provision of a reablement package.

ASC 019: Percentage of people who have no ongoing care needs following completion of provision of a reablement package.

IN MONTH PERFORMANCE	Target	70.0
	Apr-18	56.2
	May-18	55.0
	Jun-18	56.5
	Jul-18	57.3
	Aug-18	59.5
	Sep-18	60.1
	Oct-18	61.6
	Nov-18	63.6
	Dec-18	64.3
	Jan-19	
	Feb-19	
	Mar-19	

Annual Trend	2015/16	66.8
	2016/17	66.8
	2017/18	64.1
	2018/19 YTD	64.3



SELF DIRECTED SUPPORT

ASC 045 - Proportion of adults with a learning disability who live in their own home or with their family

DEFINITION	<p>QUALITY OF LIFE: ASC 045 (ASCOF 1G) – Proportion of adults with a learning disability who live in their own home or with their family (Bigger is better)</p> <p>Numerator: All people within the denominator who are “living on their own or with their family.” Source: SALT</p> <p>Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)</p>
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Breakdown of the type of settled accommodation

Settled mainstream housing with family/friends	72
Supported accommodation /supported lodgings	52
Tenants-LA/ Housing Association	20
Sheltered Housing/Extra care sheltered housing	7
Tenants - Private Landlord	5
Shared Lives Scheme	4

<p>The table below shows that if the target of 90% is to be achieved then 104 adults with learning disabilities need to have had their accommodation status updated by the end of the year.</p>	
Total number of adults with learning disabilities recorded as being in settled accommodation	267
Number of accommodation statuses which need to be updated to achieve the 90%	255
Number of settled accommodation captured since April 2018	151
Number of settled accommodation statuses still to be captured	116

SELF DIRECTED SUPPORT

ASC 045 - Proportion of adults with a learning disability who live in their own home or with their family

DEFINITION
QUALITY OF LIFE: ASC 045 (ASCOF 1G) – Proportion of adults with a learning disability who live in their own home or with their family (Bigger is better)
Numerator: All people within the denominator who are “living on their own or with their family.” Source: SALT
Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)

Performance Analysis
 In terms of actual figures out of the 284 working aged clients who have a learning disability and receiving long term support 267 are recorded as being in settled accommodation. Since April 151 clients accommodation statuses were captured as either living in their own home or with family. Therefore the proportion of adults with a learning disability living in settled accommodation where the information has been captured since April is 53.2%.

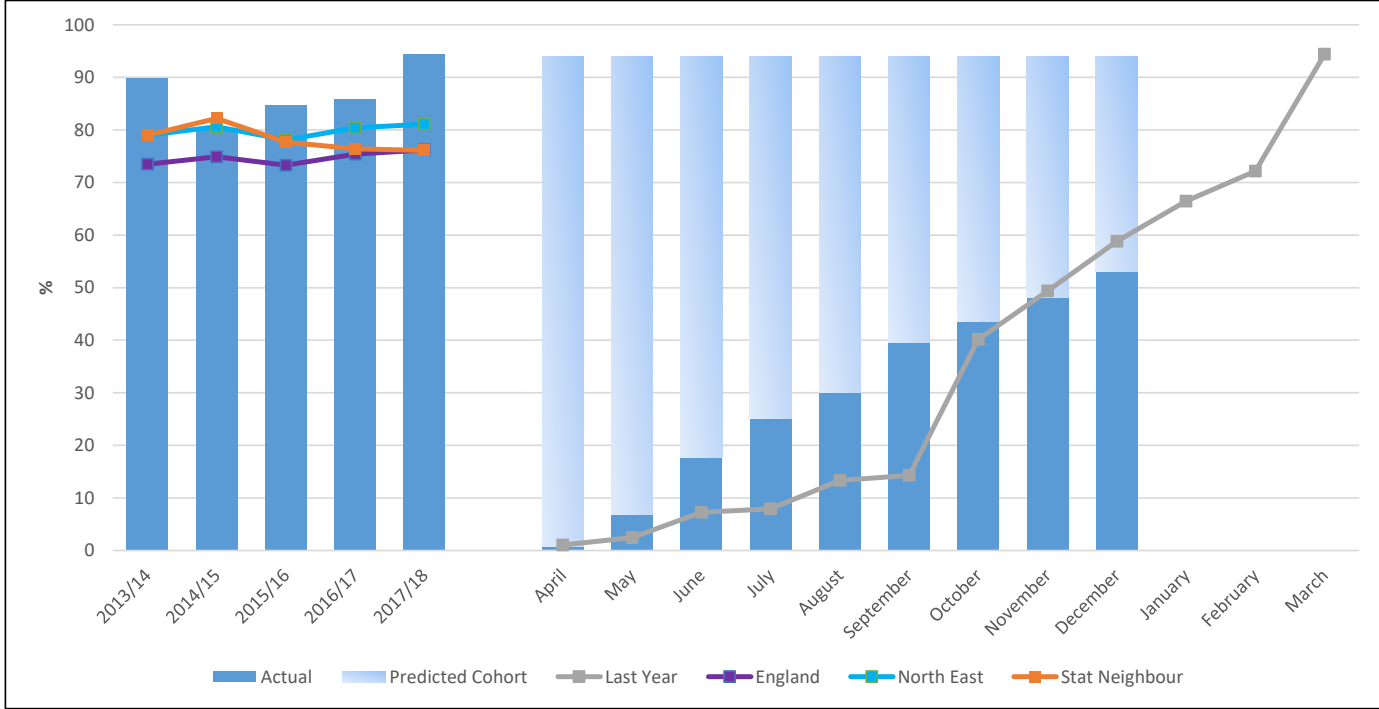
There are a remaining 116 adults who are currently living in settled accommodation who still need to have their accommodation statuses captured by the end of the year. If all these are updated by the end of the year then performance for this indicator will be 94% surpassing the set target of 90%.

This is highlighted in the graph below.

ASC 045
 (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

ASC 045: (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

IN MONTH PERFORMANCE	Target	90.0
	Apr-18	0.7
	May-18	6.9
	Jun-18	17.7
	Jul-18	25.2
	Aug-18	30.0
	Sep-18	39.5
	Oct-18	43.7
	Nov-18	48.1
	Dec-18	53.2
	Jan-19	
	Feb-19	
	Mar-19	



Annual Trend	2015/16	84.8
	2016/17	85.8
	2017/18	94.4
	2018/19 YTD	53.2

SELF DIRECTED SUPPORT

ASC 046 - Proportion of adults with learning disabilities in paid employment

DEFINITION	<p>QUALITY OF LIFE: ASC 046 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment. (Bigger is better)</p> <p>Numerator: All people within the denominator, who are in employment. Source: SALT</p> <p>Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)</p>
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Breakdown of type of job and employer's name

Client's ID	Job Title	Employer's name
305218	Administrator	Mencap
295275	Caretaker	Ashleigh House
287399	Admin Assistant	247 Community Support
352135	Administrator	Foundations - Darlington Borough Council
279811	Kitchen Assistant	Darlington College
178022	Security	All Events Security
198005	Quality Assurance	Dimensions
194298	Recruitment Support	Unknown
415264	Cleaner	Grassroots
361403	Retail Assistant	B&Q

The table below shows that if the target of 6% is to be achieved then 6 adults with learning disabilities need to have had their employment statuses updated by the end of the year.

Total number of adults with learning disabilities recorded as being in paid employment	18
Number of employment statuses which need to be updated to achieve the 6%	16
Number of employment statuses captured since April 2018	10
Number of settled accommodation statuses still to be captured	8

SELF DIRECTED SUPPORT

ASC 046 - Proportion of adults with learning disabilities in paid employment

DEFINITION
QUALITY OF LIFE: ASC 046 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment. (Bigger is better)
Numerator: All people within the denominator, who are in employment. Source: SALT
Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)

Performance Analysis
 In terms of actual figures out of the 284 working aged clients who have a learning disability and receiving long term support 18 are recorded as being in paid employment. Since April 10 clients accommodation statuses were captured as being in paid employment. Therefore the proportion of adults with a learning disability living in paid employment where the information has been captured since April is 3.5%.

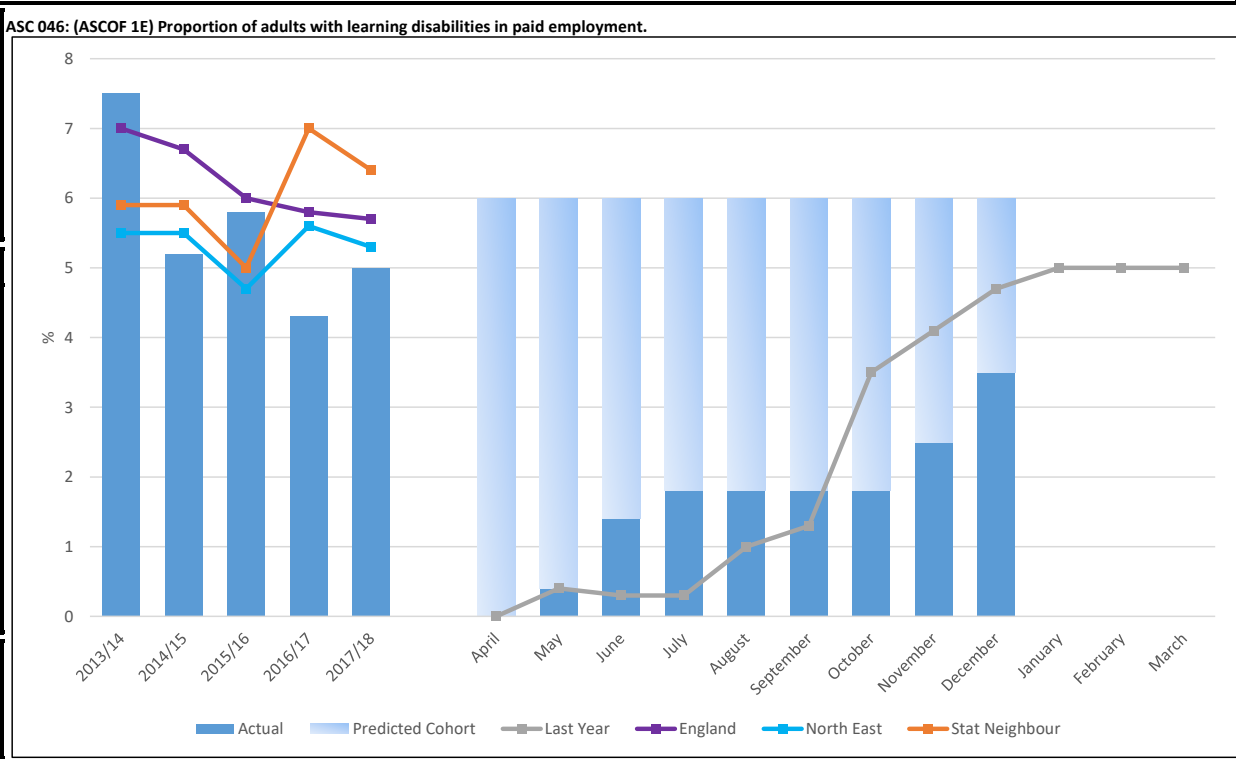
There are a remaining 8 adults who are currently recorded as being in paid employment who still need to have their employment statuses captured by the end of the year. If all these are updated by the end of the year then performance for this indicator will have achieved the 6% target. This will be a 1% increase in performance since the end of 2017/18.

This is highlighted in the graph below.

ASC 046
 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment.

IN MONTH PERFORMANCE	Target	6.0
	Apr-18	0.0
	May-18	0.4
	Jun-18	1.4
	Jul-18	1.8
	Aug-18	1.8
	Sep-18	1.8
	Oct-18	1.8
	Nov-18	2.5
	Dec-18	3.5
	Jan-19	
	Feb-19	
	Mar-19	

Annual Trend	2015/16	5.8
	2016/17	4.3
	2017/18	5.0
	2018/19 YTD	3.5



SELF DIRECTED SUPPORT

ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION	<p>QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better)</p> <p>Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT</p> <p>Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT</p>
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Performance Analysis

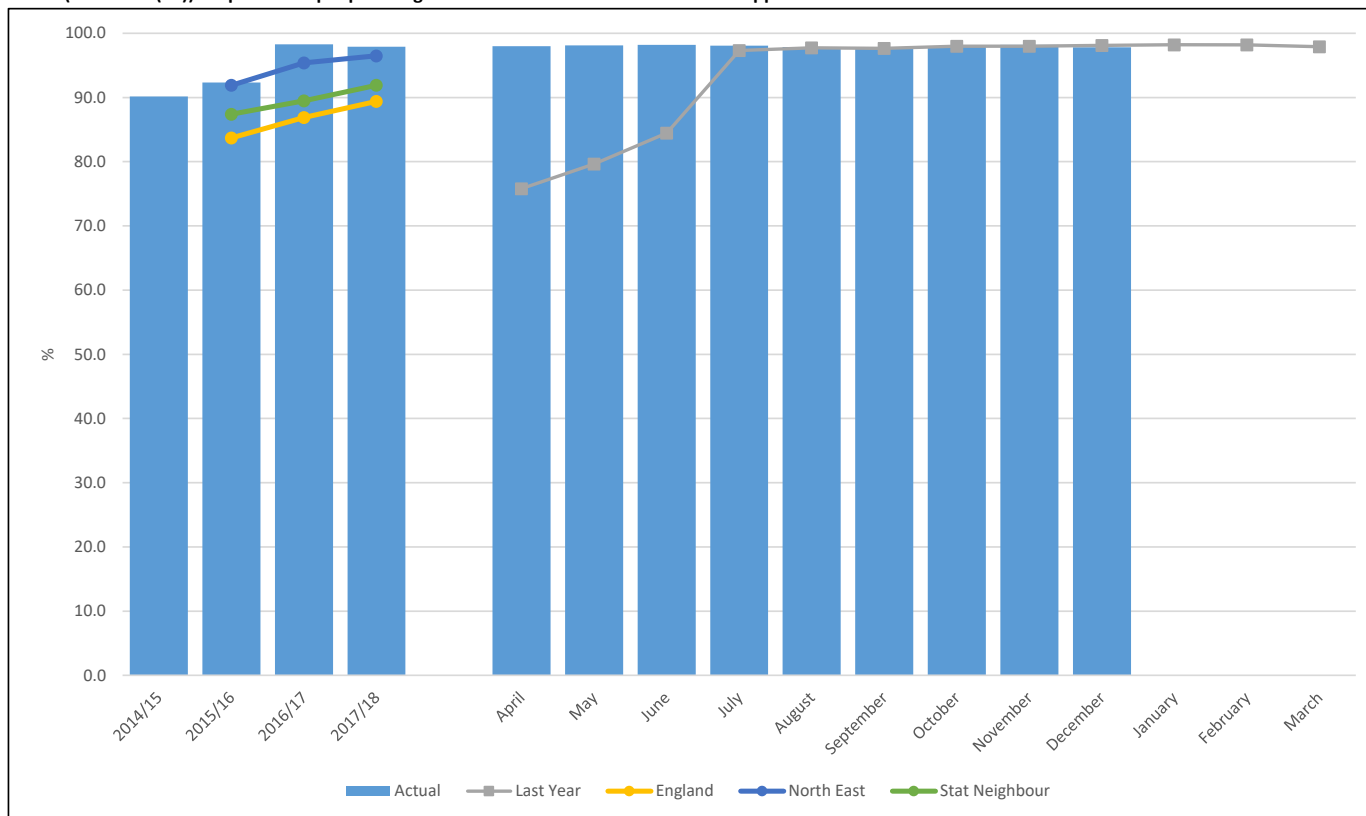
Since April the proportion of clients using social care who receive self-directed support has remained at the target figure of 98%. In terms of actual numbers this equates to 768 individuals receiving self-directed support. The chart shows that since July 2017 the performance for this indicator has remained at 98%.

There are 17 clients who are not currently receiving self-directed support. Personal budgets are only generated if 'Yes' is answered in response to the Resource Allocation System (RAS) question.

When compared to the most recent data from the average England (85%), North East (96%) and Statistical Neighbours (92%) figures, Darlington continues to perform highest.

ASC 049
(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support

ASC 049: (ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support



IN MONTH PERFORMANCE	Target	98.0
	Apr-18	98.0
	May-18	98.1
	Jun-18	98.2
	Jul-18	98.1
	Aug-18	97.9
	Sep-18	97.9
	Oct-18	98.0
	Nov-18	98.2
	Dec-18	97.8
	Jan-19	
	Feb-19	
Mar-19		

Annual Trend	2015/16	92.4
	2016/17	98.3
	2017/18	97.9
	2018/19 YTD	97.8

SELF DIRECTED SUPPORT

ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION

QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better)
Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT
Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT

18-64

Type of self directed support	
Direct Payments	186
CASSR Managed Personal Budget	154
Part Direct Payments	73
Total	413

Primary Support Reason	
Learning Disability Support	252
Physical Support - Personal Care Support	110
Mental Health Support	31
Social Support - Support for Social isolation / other	7
Physical Support - Access and Mobility Only	9
Support with memory and cognition	1
Social Support - Support misuse support	1
Sensory Support - support for hearing impairment	1
Sensory Support - support for dual impairment	1
Sensory Support - Support for Visual Impairment	0
Total	413

65+

Type of self directed support	
CASSR Managed Personal Budget	282
Direct Payments	63
Part Direct Payments	10
Total	355

Primary Support Reason	
Physical Support - Personal Care Support	232
Support with memory and cognition	43
Learning Disability Support	30
Mental Health Support	19
Physical Support - Access and Mobility Only	17
Social Support - Support for Social isolation / other	7
Sensory Support - Support for Visual Impairment	4
Sensory Support - support for hearing impairment	2
Sensory Support - support for dual impairment	1
Social Support - Support misuse support	0
Total	355

SELF DIRECTED SUPPORT

ASC 050 - Proportion of carers using social care who receive self-directed support

DEFINITION QUALITY OF LIFE: ASC 050 (ASCOF 1C (1b)) – Proportion of carers using social care who receive self-directed support (Bigger is better)
 Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT
 Denominator: Carers (caring for someone aged 18 or over) receiving carer-specific services in the year to 31st March: SALT

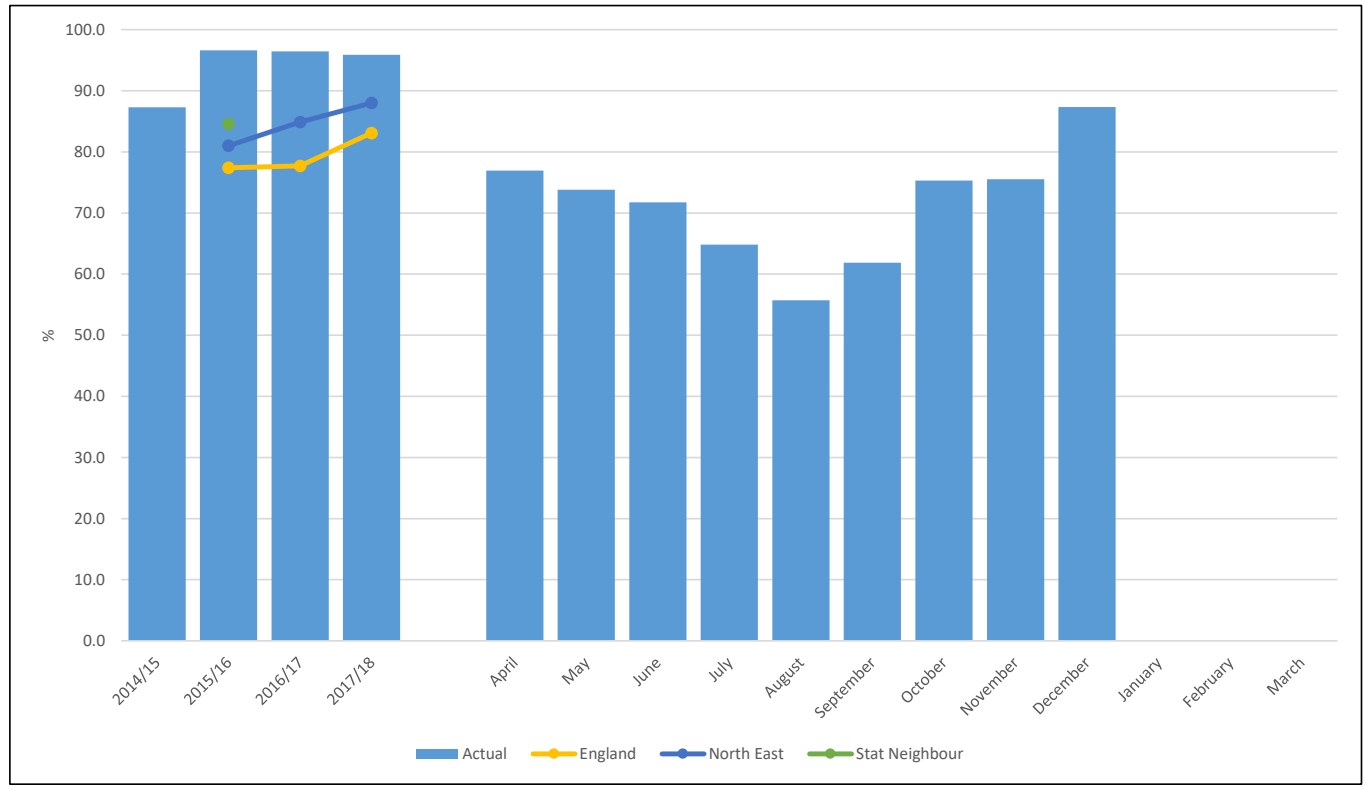
Performance Analysis
 At the end of Quarter 3 the proportion of carers using social care who receive self-directed support is 87%. In terms of actual numbers this equates to 69 carers receiving self-directed support.
 Compared to the most recent data comparable data Darlington is performing better than both the average England (83%) and Statistical Neighbours (85%) figures and is on par with the North East average of 88%.

ASC 050
 (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support

ASC 050: (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support

IN MONTH PERFORMANCE	Target	98.0
	Apr-18	76.9
	May-18	73.8
	Jun-18	71.7
	Jul-18	64.8
	Aug-18	55.7
	Sep-18	61.8
	Oct-18	75.3
	Nov-18	75.5
	Dec-18	87.3
	Jan-19	
	Feb-19	
Mar-19		

Annual Trend		
2015/16		96.6
2016/17		96.4
2017/18		95.9
2018/19 YTD		87.3



SELF DIRECTED SUPPORT

ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

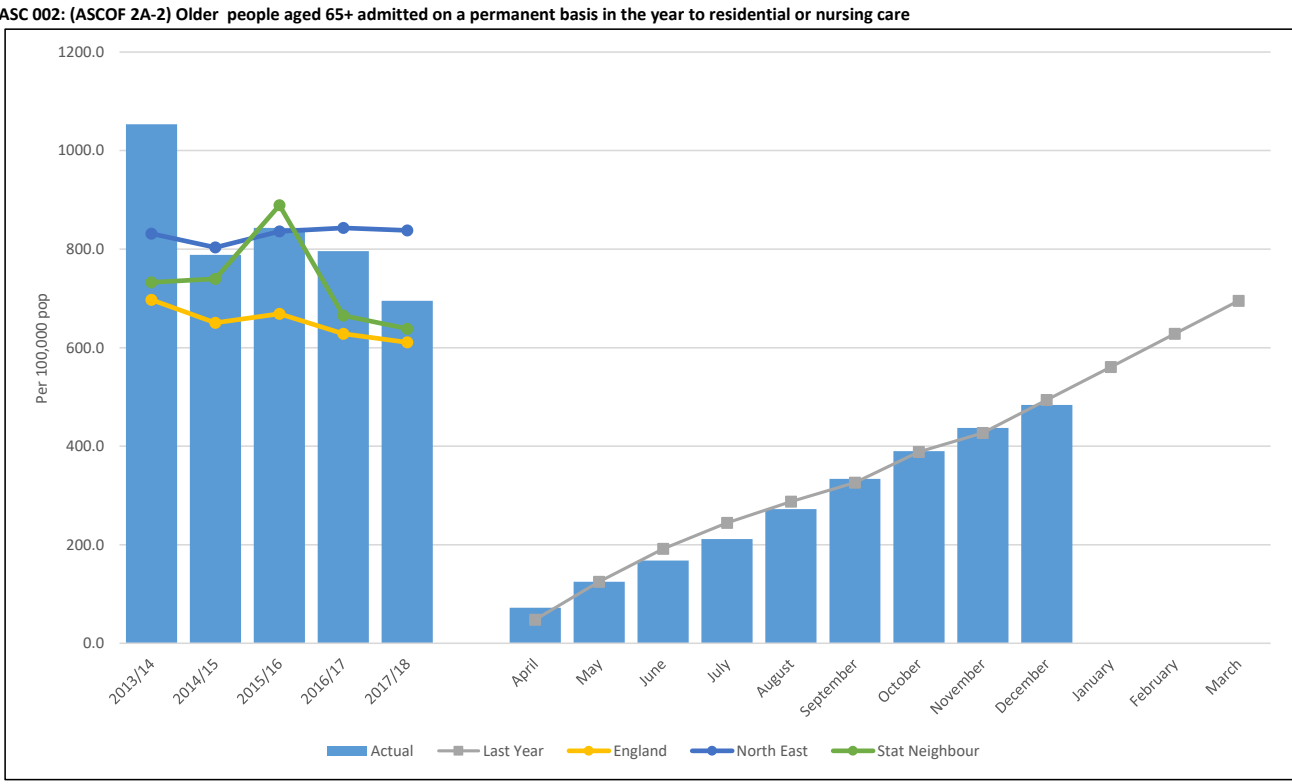
DEFINITION
REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)
Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT
Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

Performance Analysis
 Since April the number of 65+ who have been permanently admitted to residential care is 103 (484 per 100,000 population).
 The target for ASC 002 is 700 (per 100,000 population) which equates to approximately 146 clients being admitted by the end of the year. To ensure that this target is not surpassed there is a monthly monitoring target of approximately 12 clients or less. Currently the average number of permanent admissions per month is 11, therefore if the current trend continues then the end of year performance for this indicator will come under target.
 The average age of clients who have been permanently admitted to residential care is 86 years old. This demonstrates that services provided are assisting clients to remain in their own homes for as long as they are able. The figure also shows that the length of time residents are staying in permanent care has reduced.

ASC 002
 (ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care

IN MONTH PERFORMANCE	Target	700.0
	Apr-18	71.9
	May-18	124.7
	Jun-18	167.8
	Jul-18	211.4
	Aug-18	272.5
	Sep-18	333.6
	Oct-18	366.5
	Nov-18	437.0
	Dec-18	483.9
	Jan-19	
	Feb-19	
	Mar-19	

Annual Trend	2015/16	843.3
	2016/17	795.9
	2017/18	695.2
	2018/19 YTD	483.9



SELF DIRECTED SUPPORT

ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION

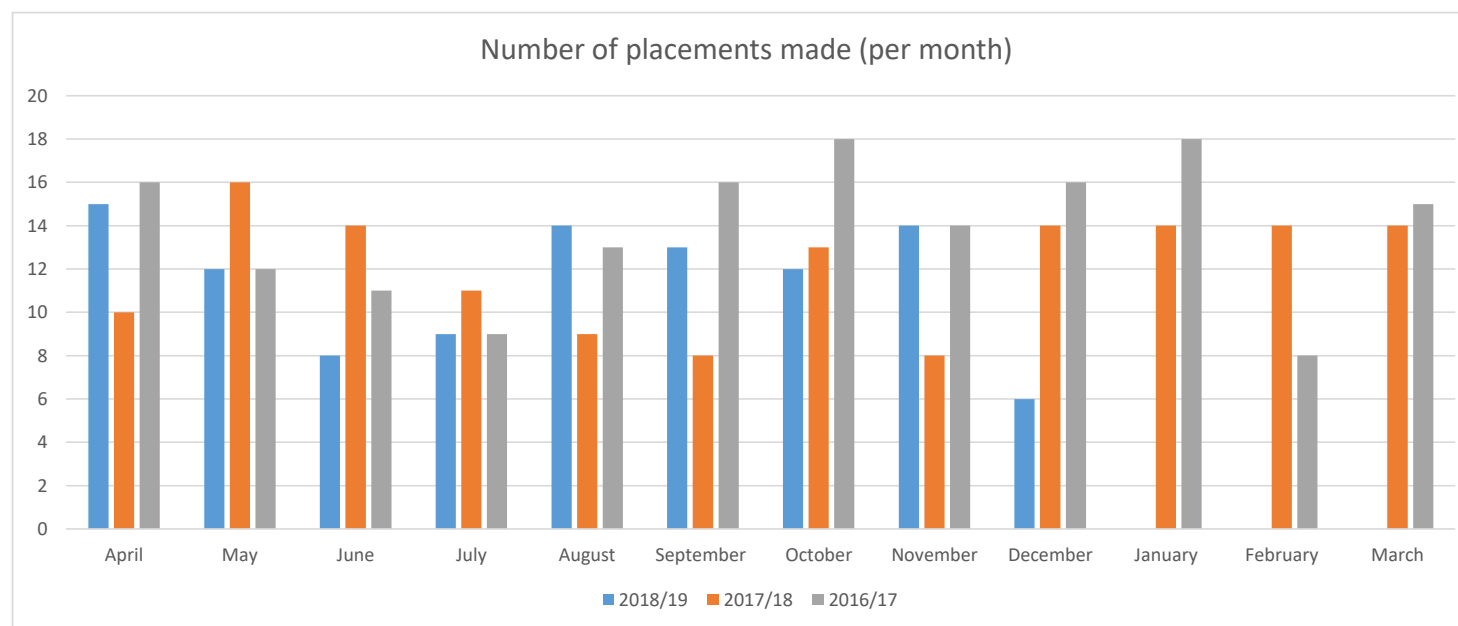
REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)

Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT

Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

Breakdown of placements made per month for the past 3 years

	April	May	June	July	August	September	October	November	December	January	February	March	Total
2018/19	15	12	8	9	14	13	12	14	6				103
2017/18	10	16	14	11	9	8	13	8	14	14	14	14	145
2016/17	16	12	11	9	13	16	18	14	16	18	8	15	166



SELF DIRECTED SUPPORT**ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)**

DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
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Age Breakdown

65-70	71-75	76-80	81-85	86-90	91-95	96-100	100+
2	13	20	25	25	14	3	1

Breakdown of Service Type for each placement

Service Type	
Permanent Residential Care	88
Permanent Nursing Care	15

Breakdown of Service Element for each placement

Service Element	
OP Residential	65
EMI Residential	23
EMI Nursing	8
OP Nursing	7

Breakdown of Long Term Support Reasons

Long Term Support Reason	
Physical Support - Personal Care Support	58
Support with Memory and Cognition	25
Mental Health Support	16
Physical Support - Access Mobility Only	4

SELF DIRECTED SUPPORT

ASC 003 - Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes

DEFINITION
REDUCE THE NEED: ASC 003 (ASCOF 2A-1) – Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better)
Numerator: The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT
Denominator: Size of population (aged 18-64) in area (ONS mid-year population estimates).

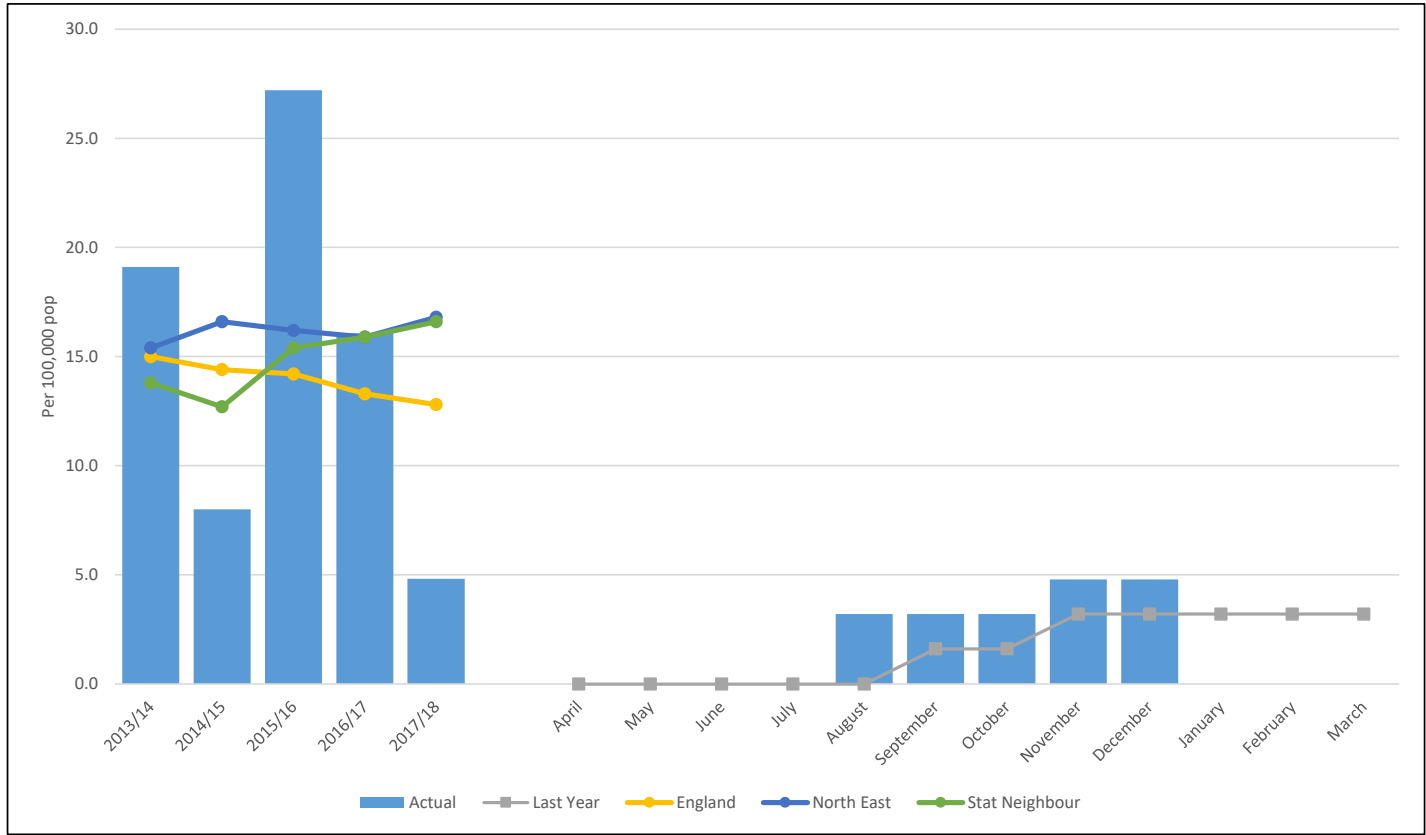
Performance Analysis
 Since April the number of 18-64 year olds who have been permanently admitted to residential care is 3 (4.8 per 100,000 population).
 The target for 2018/19 is 10 (per 100,000 pop), this equates to 6 permanent admissions during the year. The cumulative target at the end of Quarter 3 is 4.5 admissions, our actual admissions are 3. This continues to evidence the robust assurance by Team Managers and Validation Forum.

ASC 003
 (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population

ASC 003: (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population

IN MONTH PERFORMANCE	Target	10.0
	Apr-18	0.0
	May-18	0.0
	Jun-18	0.0
	Jul-18	0.0
	Aug-18	3.2
	Sep-18	3.2
	Oct-18	3.2
	Nov-18	4.8
	Dec-18	4.8
	Jan-19	
	Feb-19	
	Mar-19	

Annual Trend	2015/16	27.2
	2016/17	16.1
	2017/18	4.8
	2018/19 YTD	4.8



SAFEGUARDING

Number of Safeguarding initial enquiries started

DEFINITION	SAFEGUARDING: ASC 208 - Number of Safeguarding initial enquiries started year to date SAFEGUARDING: ASC 209 - Number of Safeguarding initial enquiries started per month
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Performance Analysis

There have been 712 safeguarding initial enquiries started since April 2018. Included in this number are 38 initial enquiries commenced in this year but the concerns were received pre April 2018. This demonstrates a consistency in the number of initial enquiries started over the last two years for the same periods.

On average there are between 70 and 90 safeguarding concerns started each month. Q3 was slightly lower with 220 started, in comparison to Q1 (233) and Q2 (259).

Fortnightly exception reports continue to be ran.

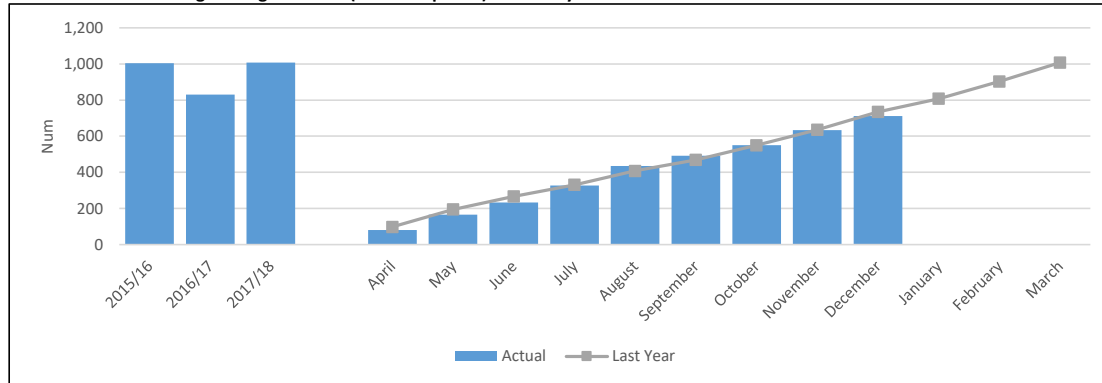
There is no benchmarking data available for this indicator.

ASC 208	ASC 209
Number of Safeguarding concerns (initial enquiries) started - year to date	Number of Safeguarding concerns (initial enquiries) started - per month

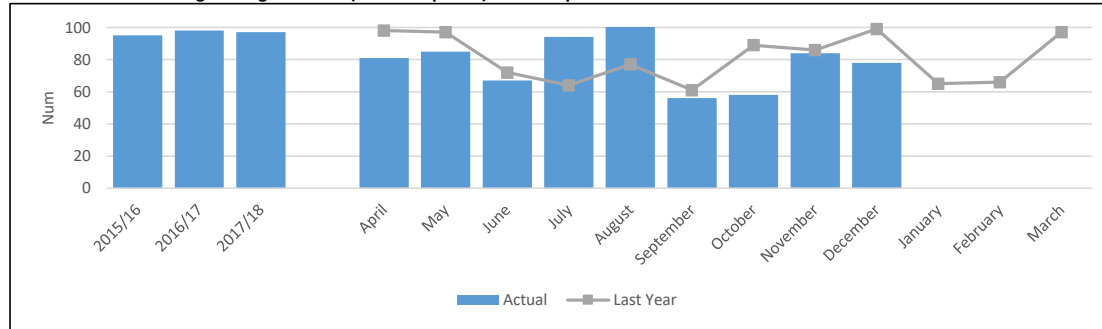
IN MONTH PERFORMANCE	Target	-	-
	Apr-18	81.0	81.0
	May-18	166.0	85.0
	Jun-18	233.0	67.0
	Jul-18	327.0	94.0
	Aug-18	436.0	109.0
	Sep-18	492.0	56.0
	Oct-18	550.0	58.0
	Nov-18	634.0	84.0
	Dec-18	712.0	78.0
Jan-19			
Feb-19			
Mar-19			

Annual Trend	2015/16	1004.0	95.0
	2016/17	831.0	98.0
	2017/18	1008.0	97.0
	2018/19 YTD	712.0	78.0

ASC 208: Number of Safeguarding concerns (initial enquiries) started - year to date



ASC 209: Number of Safeguarding concerns (initial enquiries) started - per month



SAFEGUARDING

ASC 211 - Number of initial enquiries progressed to strategy per month

DEFINITION SAFEGUARDING: ASC 211 - Number of initial enquiries progressed to strategy per month

Performance Analysis

58 of the 220 safeguarding initial enquiries started during Quarter 3 with 14 of the 78 during December 2018 progressed to strategy. That is 26.4% conversion rate for Quarter 3 with 17.9% in December 2018.

Exception reports are now being sent on a fortnightly basis to SAM's to highlight any initial enquiries that are incomplete and need progressing to strategy sooner (within 5 working days). The 2017-18 year end conversion rate was 13.7% so both the current Quarter 3 and the 2018-19 YTD performance of 23.0% are better.

There is no target set for this indicator but it is suggested that a 20% conversion rate is the level to aim for performance.

ASC 211

Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

ASC 211: Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

IN MONTH PERFORMANCE	Target	-
	Apr-18	11.0
	May-18	26.0
	Jun-18	8.0
	Jul-18	22.0
	Aug-18	26.0
	Sep-18	13.0
	Oct-18	20.0
	Nov-18	24.0
	Dec-18	14.0
	Jan-19	
	Feb-19	
	Mar-19	

Annual Trend	2015/16	14.0
	2016/17	12.0
	2017/18	7.0
	2018/19 YTD	14.0

