

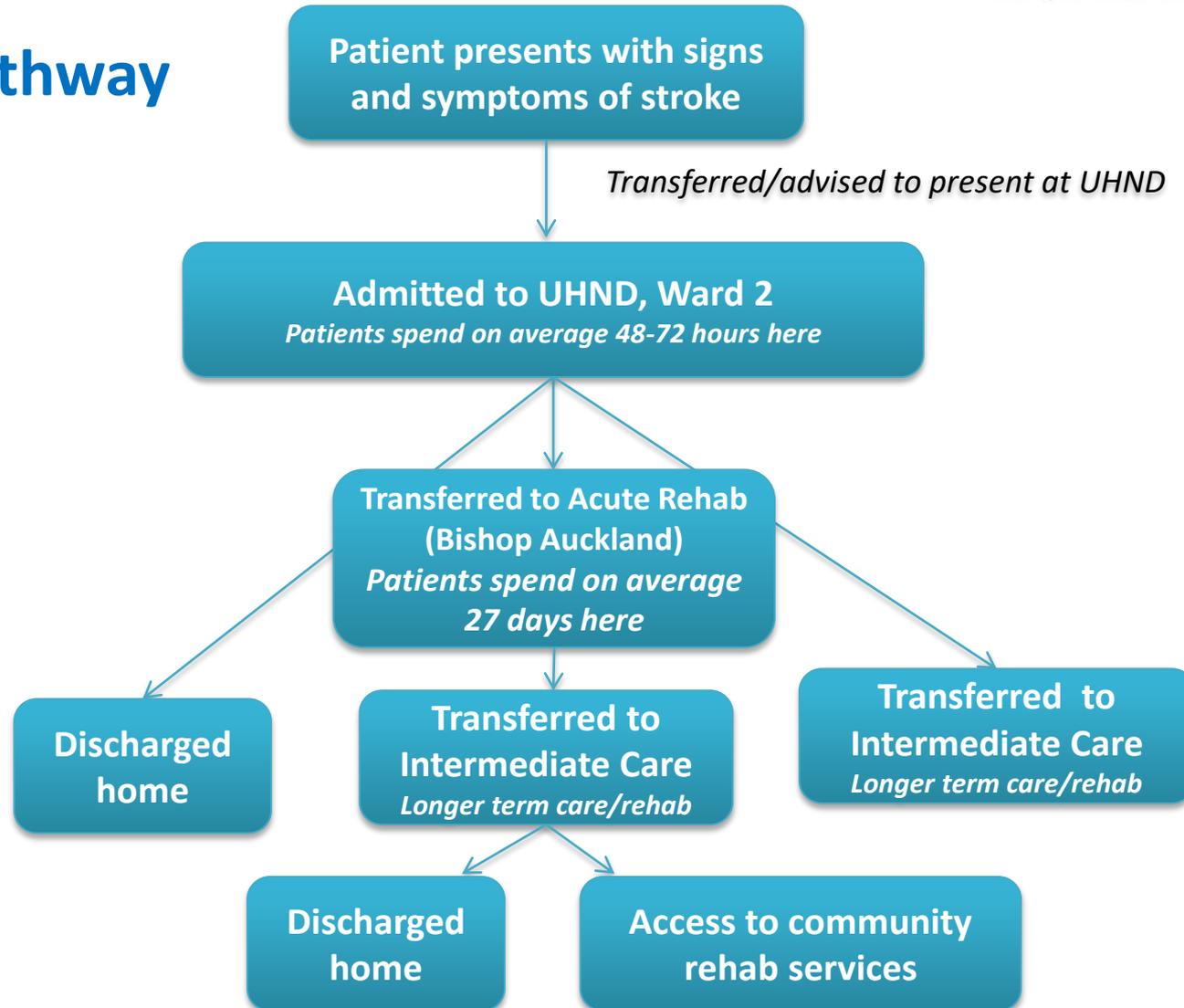
Update on Stroke Rehabilitation Service Review - *Patient, Public and Carer Engagement Phase*

Darlington Health and Partnerships
Scrutiny Committee
Match 2019

Scope of Review

- The scope of this service review relates to the rehabilitation elements of the pathway following an acute episode due to stroke – including services based at Bishop Auckland Hospital (BAH) and in the community.
- It is important to ensure that the hospital and community based rehabilitation elements of the pathway are reviewed to ensure high quality, effective service delivery. The procurement of the new community contract enables us to include any developments as part of the wider transformation agenda.
- Darlington CCG are working with primary care to increase detection rates and recording of Atrial Fibrillation to reduce the risk of stroke for our local population – this forms part of the preventative elements of the stroke pathway.

Current Pathway



Summary of Initial Engagement

- During October - January 2018, a period engagement was undertaken with past and current service users and local stakeholders to gather views about stroke rehabilitation services.
- The engagement process was communicated via a number of routes including through local community networks, stakeholder lists and social media.
- The main mechanisms used for engagement were a survey and qualitative discussions with individuals within already established patient group. Telephone and email details were included if participants of the survey had any further questions.

Common Themes

- Communication challenges at various points in the patient pathway
- Emotional wellbeing and support, particularly post discharge
- Inconsistency of community rehabilitation provision
- People would appreciate a longer period of therapy once discharged from a hospital setting

Working with Partners

- We now need to use this feedback to help inform our thinking.
- A group has been set up to support the development of a pathway review.
- The working group includes the Stroke Association, the Clinical Network, CDDFT, CCGs and LAs as well as primary care.
- We are looking at best practice vs our current services to understand gaps and how we might improve our model of care
- We are linking in with work already underway regarding supported discharge from acute services

Engagement – Phase two

- We carried out an initial period of engagement to understand people's experience of stroke services we now want to test out some of our initial thinking with our local communities
- We have asked the Stroke Association to lead this work on our behalf.
- We would like to use scenarios to engage with the public and ask their views on this
- We want to start engaging in April for a period of 8 weeks using a variety of mechanisms

Timeline

Action	Timescale
Engagement plan to be developed with CCGs, Trust and Stroke Association	By week ending 8 th March 2019
Stroke Association to undertake engagement (8 week period)	Week commencing 8 th April – week commencing 3 rd June 2019
Consolidation of feedback	June 2019
Publish engagement report	End of June 2019
Business case development (using feedback from engagement to inform) to include scenarios for future model of care for stroke rehabilitation	April – June 2019
Feedback to OSC on findings from engagement and proposed next steps	End of June 2019